

Our highly qualified team of Forensic accountants have extensive experience in quantification of economic damages, financial analysis, valuation services, fraud investigation and other forensic accounting services for insurance companies, lawyers, industry business and all type of corporations.



General loss adjusting

We have a consolidated expert network which provides service all over the nation.



On desk loss adjusting

This service is geared toward low frequency accidents.



Repairer management

We manage the network of repairers and conduct audits.



CAT

We have the capability to take on large amounts of claims.



**Risk inspections** 

We offer personalized high-quality service when it comes to inspecting all kinds of risks. For more information or to provide new instructions, please contact us at:



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### Loss adjusting team

We have a highly qualified and solid loss adjuster's network, strategically spread out throughout the Iberian peninsula and islands and which stand out for their efficiency and proficiency.

### **Claims handlers**

We form teams of claims handlers who will be focused on a specific account, thus ensuring specialization, led by an account manager who monitors and ensures high quality service.

#### **Business lines**

- Home
- SMEs
- Motor
- Liability
- · Accident and health

### **Technology**

Technology is a very effective tool for simplifying processes, reducing managing costs, reducing indemnity spent and effectively detecting fraud. That's why at Sedgwick, we are investing on developing solutions adapted to the insurance market and specifically to loss adjusting:



Owned claims management system



Video tool for desktop loss adjusting



Drones: access to inaccessible places



Mobile connectivity for loss adjusters



Online report creation: BI



Access portal for policy holders 24/7/365



# IMPROVED CUSTOMER EXPERIENCE

Personalized, intuitive, effective, fast, clear



## REDUCED INDEMNITY SPENT

Appropriate resources, effective supply chain, expert claims handlers and loss adjusters



## REDUCED CLAIMS MANAGEMENT COSTS

Self-service, fewer visits, improved communications



#### **IMPROVED INSIGHT**

Digital data, access for all parties, analytical ability, one time collection, standardized gathering