



# Heavy equipment claims services



*Heavy equipment losses present unique challenges in the appraisal and claims adjusting process. Equipment types vary greatly, as do the causes of damage. Expertise in this arena is hard to come by, and very little industry training is being done to develop and hone the specific skills needed. We have heavy equipment experts who mentor and supervise our adjusters. Working together, our knowledgeable team helps clients effectively manage and resolve claims.*

## A comprehensive solution

Our dedicated specialists handle many types of assignments including full adjustment, investigation only, damage appraisal and desk review. We can evaluate the scope of damage, determine the necessary repairs and complete the estimates. If the damage is severe, we will establish the equipment value and obtain salvage bids. Sedgwick also has the expertise to investigate causes and explore subrogation opportunities.

All claim assignments come into our heavy equipment claims center in Nashville, Tennessee. From there, we immediately triage each loss, and contact the insured, repair shop and driver/operator. We confirm the location of the equipment and assign the claim to our nearest inspector/appraiser. Once the field report is completed, one of our heavy equipment claims supervisors will review it for accuracy and thoroughness.

## Specialized resources and support

Our team has experience with claims involving heavy equipment and many other vehicle categories. We can also assist with related cargo claims and auto liability exposures.

Areas of expertise include:

- Aircraft
- Backhoes
- Construction
- Cranes
- Dozers
- Emergency
- Excavators
- Farm
- Forestry
- Harbor
- Oilfield
- Powerline
- Railroad
- Recreation
- Roadwork
- Tractors
- Trailers
- Watercraft

To learn more about our heavy equipment claims services, contact:

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*To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)*