



Professional liability claims solutions

Managing and resolving professional liability claims can be challenging. Risk managers need a partner that understands the complex nature of these claims and provides solutions to help control costs and reduce risks. Sedgwick can help.

Services and expertise

For 30 years, we have been helping clients answer virtually every question there is about professional liability. As a result, our clients experience some of the best outcomes and lowest overall claim costs in the nation. Our team can help by finding innovative ways to reduce risk, ensure compliance and prevent adverse events. In addition to their extensive claims expertise, our professional liability colleagues also have clinical, insurance and legal backgrounds.

We offer a wide range of professional liability claims management solutions and our experts can assist clients with many types of claims including:

Healthcare

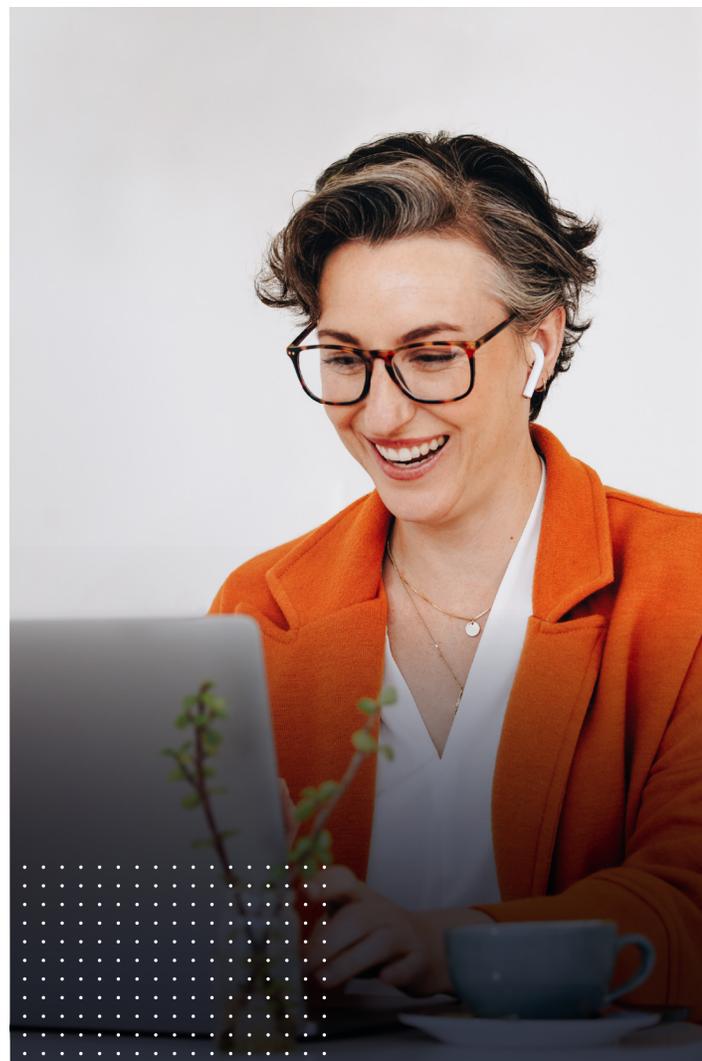
- Medical professional
- Senior and assisted living
- Correctional facilities
- Pet and veterinary

Executive and management

- Errors and omissions
- Directors and officers
- Cyber
- Employment practice
- Educators

Excess and complex coverage

- Life sciences
- Mass tort
- Products liability
- Surety
- Environmental





Our experts are here to help

Think of us as a flexible extension of your existing staff; a trusted partner that can help expand your existing capabilities and offer the expertise and resources to help empower your risk management team. We provide designated colleagues who become familiar with the client/insured's claims handling guidelines and philosophy. Our claims specialists are located throughout the United States and have jurisdictional knowledge and familiarity with laws, plaintiff attorneys, defense attorneys and experts. This experience allows them to make qualified recommendations related to claim values and strategies.

We have established best practices and monitor performance for continued improvement and quality assurance. Our training program creates knowledgeable and loyal colleagues, ensuring you receive superior service and program stability.

Leading-edge technology

We take a people first, tech forward and data driven approach to claims challenges. Our proprietary digital solutions are designed to promote efficiency, keep stakeholders informed and processes moving, and provide a personalized service experience. Our technology includes smart tools and sophisticated predictive models that guide actions at the desk level. We continue to expand technology capabilities and features for clients to track claims information.

Sedgwick is an industry leader in our cutting-edge use of the latest technologies including:

- Artificial intelligence (AI)
- Machine learning
- Application programming interfaces (APIs)
- Modern data science techniques
- Predictive analytics
- Robotic process automation
- Security protocols

Solutions to meet your needs

Even in an ever-changing environment, our experience and thorough understanding of the unique challenges in the professional liability claims industry demonstrate stability and value for clients. Our broad range of claims services and integrated approach help them achieve the best possible outcomes.

To learn more about our professional liability claims solutions solutions, contact:

P. 800.625.6588 **E.** sedgwick@sedgwick.com

*To learn more about our integrated and customized solutions, visit **SEDGWICK.COM***