

Getting healthcare workers back to the work of caring

CHALLENGE

A top hospital system in the northeastern U.S. was experiencing high levels of employee absenteeism due to the inconsistent application of time-off policies and reporting procedures across multiple locations.



*In turn, effectively
managing employee absences*

IMPROVED PATIENT CARE.

SOLUTION

Our workforce absence experts worked with the client to implement standardized, uniform policies across their facilities. Employees gained 24/7 access to Sedgwick's industry-leading online and voice-response absence reporting system, facilitating smoother

communication throughout the leave process. Centralizing the client's absence management program on one platform promoted consistency and greater compliance with in-house policies and local leave laws.

RESULTS

Using our best-in-class workforce absence solutions, the client increased productivity by more effectively managing employee absences — in turn, improving patient care.

WE HAVE EXPANDED THIS CLIENT PARTNERSHIP, BRINGING THE PROGRAM TO ADDITIONAL FACILITIES AND PARTNERING ON THE DEVELOPMENT OF A COMPREHENSIVE PAID PARENTAL LEAVE PROGRAM.

**WITHIN THE FIRST
TWO YEARS**

20%
↓
**DECREASE IN LOST
WORK DAYS PER CLAIM**

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*The average claim duration
was **five days less** than the
industry standard.*