

# COVID-19 testing and healthy return to work solutions

Sedgwick recognizes the demands businesses face as they reopen and resume operations following the COVID-19 outbreak. Buildings and equipment must be cleaned and disinfected, new policies and procedures must be introduced, and programs must be in place to ensure employees are healthy and well to return to the workplace.

When it comes to employee safety and well-being, some common questions that businesses face during the reopening phase are:

- When is the right time for an employee to return to work?
- How should employees be phased back into business operations?
- Which employees should continue to work remotely to protect their health and the health of others?
- Which tests should be used to screen employees and why?
- How can businesses support employee mental health and well-being?

Employee health and well-being should not only be checked at the time of reopening but also in the weeks and months ahead. Such measures will help instill customer confidence and mitigate the risk or impact of a COVID-19 resurgence.

Sedgwick is pleased to respond to your back to business medical concerns by introducing our trusted vendor partner, One Medical, and its evidence-based return to work program Healthy Together.

## Healthy Together overview

- Workplace safety recommendations
- Testing and screening for workplace re-entry
- Ongoing screening, re-testing, and treatment
- Mental and emotional well-being support
- Turnkey employee communication resources

One Medical's Healthy Together program can offer your employees access to high-quality, comprehensive care from exceptional providers as employees prepare for this back to business transition.

With both in-person and virtual care solutions, One Medical can help ensure employees are well when they return to work and remain well throughout the business recovery phase. And with the Healthy Together program, a membership allows your service plan to evolve as operations return to normal.

The Healthy Together program is both comprehensive and customizable. The team will provide resources and recommendations to build a plan around your company's philosophy and guiding principles, safety objectives, the need to instill confidence, and with a focus on your employee's engagement and well-being.

## A phased cohort-based approach

Bringing people back safely means phasing in different groups of employees over time to allow for proper physical distancing and lower the risk of infections. One Medical will offer guidance on creating cohorts and timing.

## Comprehensive testing solutions

A robust testing strategy plays an important role in mitigating risk and ensuring a safe workplace by identifying infectious employees who should stay home early. One Medical can provide testing services at employers' offices as well as their own facilities.

### Daily COVID-19 screening

Using digital tools in the One Medical app, clinicians will assess employee symptoms and risk factors each day before work so employees know whether to come or stay home.

### Workplace safety recommendations

How people interact with each other and the workspace will need to change. One Medical can provide recommendations on how to support physical distancing, establish healthy behaviors, such as mask protocols, and properly clean and disinfect spaces.

### 24/7 access to care

One Medical is available to help employees with COVID-19 concerns – and any other physical or mental health concerns – whenever and wherever they need it. Employees can book in-person and remote appointments as well as get 24/7 virtual care with Video Chat.



### Employee communication resources

One Medical will provide communication templates to guide employees through the return process as well as signage and other resources to help people stay safe in the workplace.

What employees can expect:

- Register and download the app for access to 24/7 care within minutes
- Sign consent form and complete initial screening for evaluation of risk factors
- Get tested if recommended or required and report results to human resources
- Complete daily screening for new symptoms and change in exposure
- Receive and share daily badge with reporting for workplace entry
- Get care, whenever needed either virtually or in-person when needed

Beyond COVID-19 screening, One Medical clinicians provide a range of medical guidance and care. They recognize that not all fevers and coughs are related to COVID-19, and clinicians continually review and synthesize the latest evidence. The virtual care team is available 24/7 to anyone with symptoms, concerns or questions; and can access and diagnose conditions that may mimic COVID-19.

*Using digital tools in the app, One Medical can assess everyone's symptoms and risk factors each day before work so they'll know whether to come or stay home.*

Current Sedgwick clients can benefit from our wholesale pricing arrangement with One Medical for these Healthy Together services. Once membership is established, businesses will work directly with One Medical for program design and service delivery.

For more information about the Healthy Together program or any of Sedgwick's back to business services, contact us at:

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*To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)*