



EXPERT SPOTLIGHT

Bryan Day

Environmental Service Line Principal

MEMORABLE EXPERIENCES

During the Texas freeze of 2021, a pipe burst at my wife's school and caused significant damage. While helping her retrieve some items from the classroom, I used my infrared camera and moisture meter to assess the situation. Coincidentally, I knew the restoration contractor performing mitigation services there, so we worked together to explain the process to the principal and help ease some of their concerns. While this was just a small part of what I do, it gave my wife a first-hand look into what my job entails – and a great story to use when explaining it to others!

ADVICE

Try to get the right experts involved with a loss investigation as soon as possible. For example, if you have questions about environmental impact, it's always a good idea to set up a quick phone call with an environmental expert to go over the details and determine if they should be included in the investigation.

CARING COUNTS

In our line of work, we typically interact with property owners on their worst days following a loss. In these moments, it's important to empathize with their concerns and assure them they are in good hands.

“Caring counts means treating people how you want to be treated.”



Based in Dallas-Fort Worth, Texas, covering U.S. territory

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**8 YEARS OF
INDUSTRY EXPERIENCE**

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Industrial hygiene, indoor air quality, water, mold and combustion byproducts, hazardous materials, building sciences, and health and safety