

# Catastrophe housing solutions



*When weather disasters occur such as hurricanes, wildfires and tornadoes, our team can provide emergency housing assistance for first responders, insurance carriers and service teams – from loss and claims adjusters to mitigation and repair employees.*

Our first notice of loss (FNOL) team is available 24/7/365 to locate and reserve hotel rooms and coordinate additional on-site services such as board-up and repair solutions, claims processing and administrative support.

## Hotel services

We handle all hotel arrangements for claims adjusters, first responders and other support teams so they can help individuals dealing with natural disasters.

Our services include:

- Main/individual account structure for easy intake and direct billing for personnel placements
- The ability to block off hotel rooms in the days leading up to a catastrophe
- Hotel options ranging from budget to five-star accommodations – all at discounted rates

## Traumatic stress management training

The stress encountered by claims and recovery staff while working with individuals, families and communities in difficult situations can be overwhelming. Sedgwick's traumatic stress management training for first responders is designed to support their physical and mental health and offers valuable insights to help them focus on their well-being and manage stress, while providing critical services to help others.

## We are here to help

Our FNOL team provides catastrophe housing solutions nationwide and they are focused on making your job easier.

Sedgwick specializes in catastrophic and complex losses, commercial and residential property and contents losses. We have a global network of claims managers and adjusters with extensive experience managing catastrophe claims, an on-demand workforce able to scale up and assist with field inspections and loss adjusting assignments when needed, and support services such as building consulting, repair solutions and temporary housing assistance. We mobilize our resources to quickly respond and help clients resolve claims and restore their infrastructure and livelihood.

—

To learn more about our catastrophe housing solutions, contact:

**P.** 800.548.5196 **E.** [th-sedgwickhousing@sedgwick.com](mailto:th-sedgwickhousing@sedgwick.com)