

# Absence management solutions for every scenario

Sedgwick’s expert team helps simplify disability and leave of absence for employers of all types, bringing efficiency to your program. And for your employees, we provide a single point of contact and seamless process marked by compassion, consistency and a powerful digital experience.

Our stability as a full-service third party administrator (TPA) and the scalability of our solutions allows us to offer clients the convenience of one-stop shopping for absence management, including:

- Absence – State, federal, paid family, military service, company-specific policies
- Disability – Short- and long-term, paid family, partnership for insured and statutory
- Accommodations – ADA administration

## Experience claims excellence

Sedgwick colleagues are the best and brightest case management professionals in the marketplace, and are focused on delivering great customer service and achieving great outcomes. Our experienced claims professionals leverage data and act quickly, making savvy decisions to ensure an efficient process. And with specialized expertise to support even the most difficult and complex cases, we are able to deliver an excellent experience for everyone involved, at every stage of the process.

## Focus on care and total well-being

Caring counts® is a philosophy at Sedgwick that unifies us and is reflected in every interaction with our clients and their employees. We focus on the needs of each individual and treat the whole person, listening with empathy and approaching their claim with advocacy.

*“Sedgwick is now providing leave of absence services to the middle market”*

99%  
client retention

50  
years of experience

6.2 million  
covered lives

5,000  
disability/leave  
colleagues

18  
offices

50%  
of new business comes from  
our existing client base

## Data and the digital experience

We leverage data and insights to ensure our actions align with your objectives, and we provide an innovative digital experience for both employee and employer. In-depth reports provide insight into absence patterns and help place focus on the data that matters most, so you can make informed decisions. Sedgwick invests in a proprietary claims system that automatically determines accurate eligibility, entitlements and benefit calculations for disability and multiple leave programs. With all absence data in one place, you and your employees will have real-time visibility into claim information, anytime you want — so you won't miss a beat.

### Employee

- Web-enabled, self-service tool
- Email communications for claim events
- Real-time claim data
- Report new claims and intermittent time
- Communicate with a disability claims specialist

### Employer

- Web-enabled, self-service tool
- Access all claim data
- Interactive reports and dashboards
- Email notifications for claim events

As your strategic partner, we have a personal stake in your success. Long-term relationships matter and as an extension of your team, we take the time to understand what success looks like to you and how we can help you get there. We meet with clients to review program results, discuss challenges, stay informed and compliant with ever-changing regulations and share marketplace trends. Our team of experts is committed to providing you, your organization and your employees with compassion and consistency in everything that we do.

- Single point of contact
- Regular communications
- Stewardship reporting
- Ongoing education

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Contact us to learn more about Sedgwick's disability and absence management services:

**P.** 844.997.1892 (weekdays, 8am to 8pm Eastern)

**E.** [backtobusiness@sedgwick.com](mailto:backtobusiness@sedgwick.com)

*To learn more about simplifying disability and absence management visit [SEDGWICK.COM](https://www.sedgwick.com)*