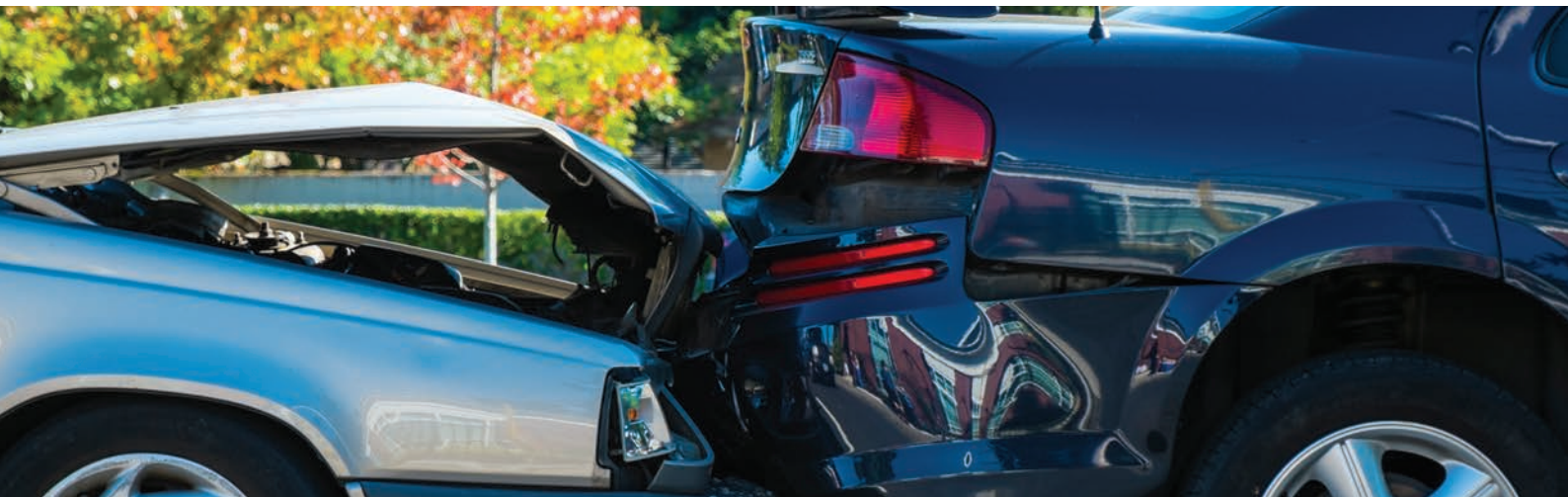




sedgwick®

Motor



Motor claims are an integral part of our range of services, which include comprehensive first- and third-party property and bodily injury claims, as well as recoveries against third parties. Claims comprise of many different elements that must be investigated, mitigated and handled proactively. We have an experienced team to manage these claims and control costs, while delivering unparalleled customer service.

Team

Using a single point of contact to report a loss, we manage both the first- and third-party claims of an accident.

Managing first- and third-party elements separately can lead to higher loss costs, because property damage and injury to others are often not reported in a timely manner. This can also potentially increase the possibility for litigation, and subrogation opportunities may be overlooked.

Our team of motor claim adjusters has expertise ranging from simple property damage to complex coverage, and high-value injury and fatality claims.

We go beyond the basics to cover those areas that are often a challenge for our fleet clients.

Comprehensive coverage

To reduce the inconvenience and lost employee productivity due to the loss of a company vehicle after an accident, we deliver an integrated accident management service.

We manage the complex process of accident reporting, checking repair invoices and recovery. This means our clients can use their vehicles again faster.

By working closely with all stakeholders involved in the loss process, including the insured, leasing companies, damage repairers and expert agencies, we build a streamlined “cradle to grave” (accident to payment) process to ensure fast resolution.

Liability

Our dedicated team of insurance and legal experts help ensure the investigation leads to a comprehensive understanding of the cause of the accident, the parties involved and liability.

We evaluate the extent of the loss, be it a property or bodily injury loss, and negotiate with the third parties themselves, their lawyers or public authorities. If case litigation cannot be avoided, we will work alongside the insureds’ lawyers to achieve the best possible outcome.

Recovery

The recovery process starts when the accident is reported and we begin by gathering the information necessary to determine fault early in the process. That allows our specialists to review all claims for recovery potential, speeds up the process and means we are able to achieve great recovery rates for our clients.

Due to a permission granted by the local High Court, we perform recovery work in-house without employing external counsel, so we save costs. All this is supported by modern and bespoke management information reporting.

For more information on how we can help, please contact:

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