



## PROFESSIONAL LIABILITY

# Nurse advisory services

*Whether your healthcare organization requires an independent investigation, geographic barriers exist, or there is a lack of internal resources, our experienced team can help. We provide a full range of professional liability claims services to meet your needs.*

### A comprehensive solution

Our highly skilled nurses work closely with clients to provide thorough investigations.

#### Our services include:

- Reviewing and summarizing all pertinent medical records to develop an analysis of liability, causation and damages
- Conducting interviews with the parties involved
- Performing research related to medical, product or pharmaceutical aspects of the claim
- Recommending medical experts or other case-specific experts
- Advising on sequestration of records and other pertinent physical evidence
- Discussing investigative findings and strategies with client representatives as part of claims meetings
- Reviewing incident reports to determine reporting and/or investigational needs
- Identifying risk management issues pertinent to healthcare delivery systems
- Ensuring consistency and continuity of clinical nurse investigations and reports by following Sedgwick's rigorous audit and quality processes

### Additional services

Under appropriate circumstances, at the client's request, we can provide the following additional services:

- Participate in trial monitoring, mediation or arbitration on behalf of the client
- Offer opinions on case value and resolution strategy

"The nurse reports are extremely detailed and helpful. We are glad to have them!"

– **Local defense attorney for a national law firm**

### Experienced professionals

We have a network of colleagues strategically located throughout the U.S. to provide prompt, cost-effective investigations for self-insured and captive-insured clients.

Our services are focused on:

- Conducting the essential early investigation of events, claims and suits
- Forming a framework for determining liability and making informed decisions about resolutions
- Working closely with hospitals and health systems, physician practices, elder care facilities, home health systems, pharmacy and laboratory services, managed care organizations and prison health systems

## Unmatched expertise

We are committed to providing consistent, superior quality services. Our dedicated nurses have:

- An average of 20 years of combined clinical and field investigation experience
- Nursing licensure; many carry advanced designations, including additional certifications in their respective clinical specialties, as well as legal, paralegal or JD
- Extensive experience in healthcare risk management, quality assurance and case management

Our comprehensive training program, coupled with ongoing mentorship and support of continuing education initiatives, helps ensure our nurses are always on the forefront of professional liability investigation best practices.

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*"The nurse review provided the information we needed and enabled us to close without the cost of ongoing discovery and litigation."*

*– Senior partner defense attorney*

"Based on your review, I was able to settle this case with the plaintiff's attorney for \$25K...excellent! This could not have been done without your review, which really was detailed and allowed me to ferret out the liability issues very easily."

***Director of risk management for a large, faith-based health system***

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To learn more about our professional liability nurse advisory services, contact:

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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)