

# CHINA



Global  
solutions.  
**Local  
expertise.**

# A local business partner

We provide market leading loss adjusting and claims management services, backed by strong local knowledge and our global expertise.

## ABOUT US

Sedgwick is a global organisation, operating a fast, efficient, and consistent service from our operating platform of more than 30,000 employees across 80 countries.

We are the largest loss adjusting and risk management company in Asia. Across the region we have a multi-disciplined team of adjusters, engineers, forensic accountants and claims experts capable of handling all classes of insurance claims providing you with the most efficient service.

## STRENGTH IN NUMBERS

Our reputation is founded on delivering an excellent, flexible service 24 hours a day, 7 days a week.

Our structure allows staff to respond to losses quickly and efficiently, regardless of the circumstances – ensuring a consistent approach.

We use our knowledge and skills to protect your client's reputation and get them back to business as soon as possible.

## SPECIALIST PRACTICE GROUPS

We recognise that the most sophisticated clients demand a high level of industry expertise from the team that is deployed following a loss.

Our specialist practice groups provide a structure for our experts to collaborate and pool their ideas across specific industry sectors and lines of business, ensuring that major losses are managed by experts with skills relevant to the event.

*“We offer a unique blend of stability, innovation and technical ability across a variety of disciplines.”*

## OUR HISTORY

2004

GAB Robins Insurance Adjusters (China) Ltd was founded in Shanghai in April 2004 and rebranded to Cunningham Lindsey (China) Co., Ltd. in November 2010.

2010

In November 2010, Cunningham Lindsey China became a subsidiary of Cunningham Lindsey (Euro) Ltd.

2019

Sedgwick acquired Cunningham Lindsey in January 2019.

2021

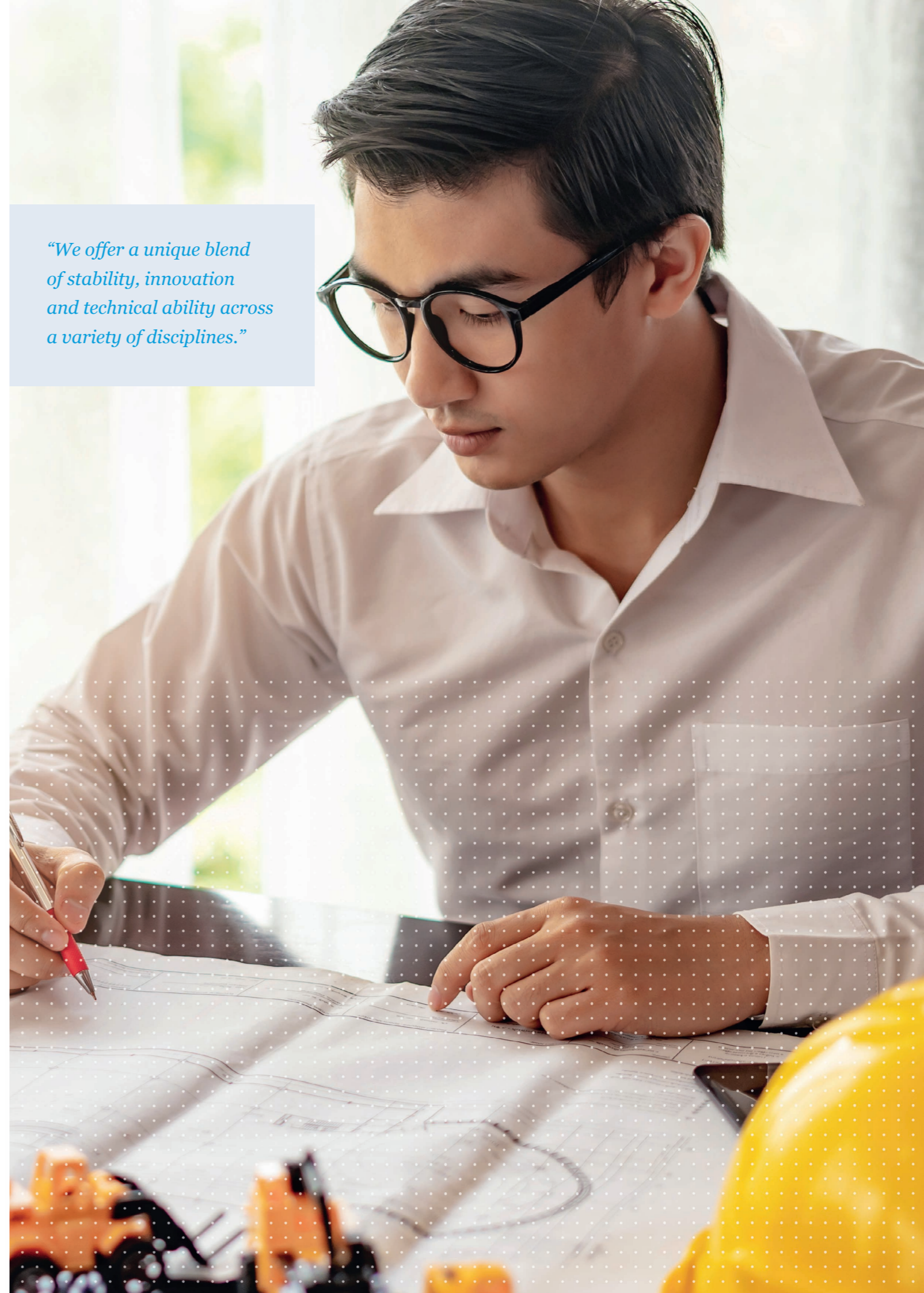
Cunningham Lindsey rebrands to Sedgwick 2021



**30,000+**  
colleagues  
globally



**80**  
countries



# Specialist services

*Sedgwick provide the following specialist services:*

## **MCL GLOBAL**

Our MCL Global team has the skills and experience to provide you with world class advice and a cost-effective, fair claims handling service. We will get your clients businesses up and running as soon as possible following a loss.

**Sector experts** – our expertise comes from constant exposure to your specific requirements. Our staff have managed claims in every sector of the economy.

**Strategic locations** – we have over 500 MCL Global experts strategically located around the world, ready to respond to your needs.

**Proactive action** – we take immediate and consistent action, to proactively mitigate losses and settle your claims quickly and cost effectively.

## **FORENSIC ACCOUNTING SERVICES**

Our highly qualified team of certified accountants, valuation specialists and fraud examiners provide forensic accounting, economic loss quantification, financial analysis and valuation services to insurance, legal, corporate and public sector clients.

Our Asian team includes Mandarin, Dutch, Malay, German and Japanese language capability and has experience of complex financial matters across a diverse range of industries including:

- Construction
- Cyber and technology
- Financial services
- Mining and power
- Retail and property
- Transport and pharmaceutical

**Our specialist insurance and claims support includes:**

- Business interruption
- Stock loss quantification and valuation
- Fraud and employee liability
- Product liability and product recall
- Reinsurance and cover holder reviews

## **MARINE**

Sedgwick maintains one of the largest and most experienced marine claims operations in the industry and we offer efficient, competitive, consistent service capabilities.

With over 210 dedicated marine experts worldwide, our professional expertise is unmatched, and we

are well-equipped to handle global supply chains, ever-changing marine regulations, environmental policies, and diminished salvage resources.

Through our global network of specialists with in-depth technical expertise, we can quickly assemble the right people in the right place to support any claim.

## **THIRD PARTY ADMINISTRATION (TPA)**

Our global, third party administration service provides claims management solutions across all classes of insurance to corporates, (re)insurers, brokers and managing agents.

Our services are available from 11 global hubs across 5 continents with over 1,000 dedicated staff.

Our proposition is built around four key features:

- A single point of access
- A tailored desktop service – allocating claims to loss adjusters where required
- Bespoke management Information
- Payments management to ensure your customers receive payments promptly



“At Sedgwick, we are available to guide you and your clients through the claims process as quickly and efficiently as possible.”



## Our China team

Our local and international loss adjusters have expertise across a range of industries, making our experts a multi-discipline team to serve our clients.



**William Huang**  
General manager,  
China

William has 21 years experience of loss adjusting. He has handled complex and large property claims, CAR and business interruption and major losses.

### Expertise

- Property casualty/liability/business interruption
- Machinery breakdown and CEAR
- Risk management/cyber claims
- Major and complex loss

### Qualifications

- Bachelor of civil engineering, Tongli University
- CIRC licensed adjuster
- Distinguished risk experts of CICC
- Senior adjuster of major and complex loss

### Languages

- English
- Mandarin

+86 138 1668 8658  
william.huang@sedgwick.cn



**John Law**  
Technical director/  
head of business  
development,  
Greater China

John has 33 years experience in loss adjusting, where he has handled complex and large property claims, CAR and business interruption.

### Expertise

- Property
- Construction
- Erection all risks
- Business interruption

### Qualifications

- Bachelor of Civil Engineering from the University of Sheffield
- ANZIIF (Senior associate)

### Languages

- English
- Mandarin

+86 1380 188 9068  
john.law@sedgwick.cn



**Barry Yang**  
Director and head  
of international  
claims services

Barry has 14 years experience of loss adjusting, handling complex and large property and liability claims, business interruption and major losses.

### Expertise

- Property casualty/liability/business interruption
- Machinery breakdown and erection all risks
- Risk management
- Major and complex loss

### Qualifications

- Bachelor of medical electronic equipment
- CIRC licensed adjuster/broker

### Languages

- English
- Mandarin

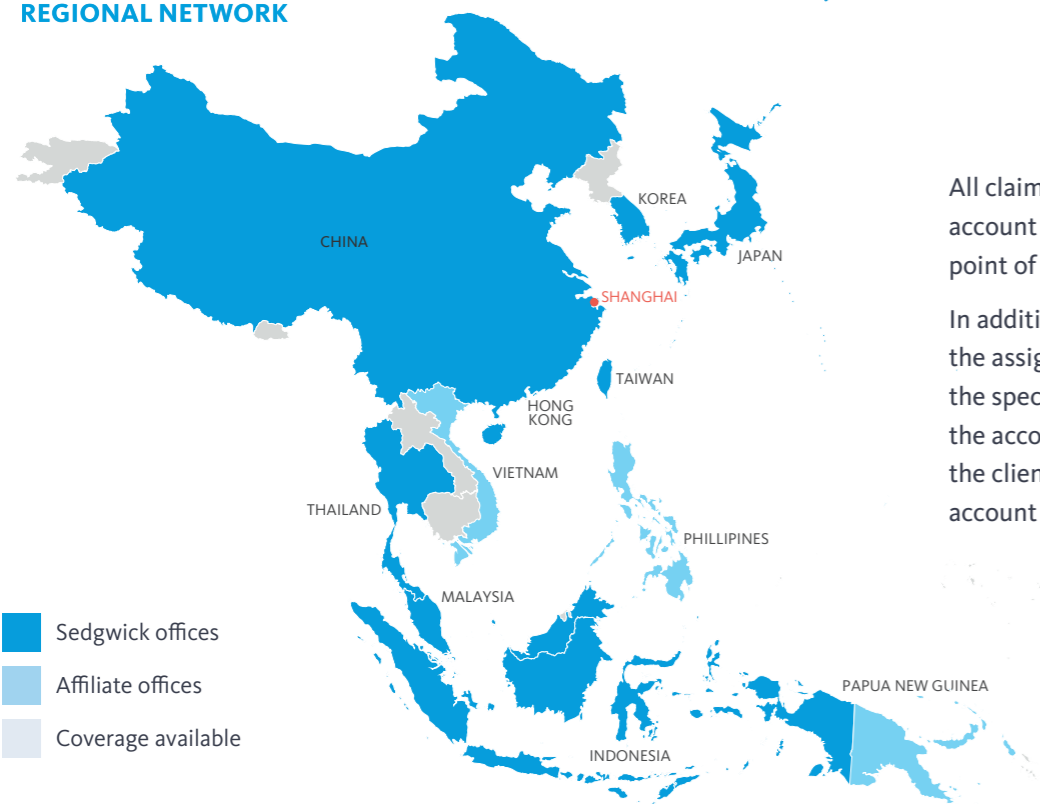
+86 139 1612 7304  
barry.yang@sedgwick.cn

# Our coverage

## CHINA NETWORK



## REGIONAL NETWORK



All claims are centrally managed by an account supervisor to ensure a single point of contact.

In addition to being responsible for the assignment and coordination of the specialists required for each claim, the account supervisor ensures that the client's interests are taken into account locally in each country.

# Our team

## Regional team

Stephen Kerr	Chief executive officer - Asia	+44 7880 780090	stephen.kerr@uk.sedgwick.com
Nicki Dunn	Chief executive officer Singapore/ head of TPA and client services - Asia	+65 9834 0019	nicki.dunn@sg.sedgwick.com
Nigel Cook	Head of major and complex loss - Asia	+65 9179 8189	nigel.cook@sg.sedgwick.com
Robert Williams	Director, major and complex loss – Asia	+65 9832 9635	robert.williams@sg.sedgwick.com
David Seng	Head of property/regional executive adjuster, major and complex loss - Asia	+65 9147 8178	david.seng@sg.sedgwick.com
Aruna Chandrapalan	Head of forensic accounting services - Asia	+65 9616 8830	aruna.chandrapalan@sg.sedgwick.com
Gerald Cheang	Senior manager, forensic accounting - Asia	+65 8947 5917	gerald.cheang@sg.sedgwick.com

## Country managers

China	William Huang	General manager	+86 138 1668 8658	william.huang@sedgwick.cn
China	John Law	Technical director/ head of business development	+86 138 0188 9068	john.law@sedgwick.cn
Hong Kong	Alexander Tang	Managing director	+852 9013 2257	alexander.tang@hk.sedgwick.com
Indonesia	Andri Dirgantara	President director	+62 812 102 1637	andri.dirgantara@id.sedgwick.com
Japan	Takeshi Nagao	Managing director	+81 90 3200 1616	takeshi.nagao@jp.sedgwick.com
Korea	Steve Chung	Managing director	+82 10 2555 1690	steve.chung@kr.sedgwick.com
Malaysia	Aldrin Wong	Chief executive officer	+60 12 289 0193	aldrin.wong@my.sedgwick.com
Malaysia	Soo Kwong Weng	Deputy Chief executive officer	+60 17 300 1028	kwongweng.soo@my.sedgwick.com
Malaysia	Reuben Francis	Deputy Chief executive officer	+60 17 738 9147	reuben.francis@my.sedgwick.com
Singapore	Nicki Dunn	Chief executive officer Singapore/ head of TPA and client services - Asia	+65 9834 0019	nicki.dunn@sg.sedgwick.com
Thailand	Jakkrit Khaosaard	Chief executive officer	+66 81 319 9487	jakkrit@th.sedgwick.com
Taiwan	Huoo Lian Liou	Managing director	+886 919 341 180	huoo-Lian.liou@tw.sedgwick.com
Taiwan	David Chin	Technical director	+886 919 341 100	david.chin@tw.sedgwick.com

# Global solutions. Local expertise.

## Shanghai office (Head Office)

Sedgwick China Co., Ltd.  
Room 801-805A, No. 333 Jiu Jiang  
Road, Finance Square, Shanghai China

## Beijing office

Sedgwick China Co., Ltd.  
Beijing Branch, Room 403,  
Kunlun Center, No. 9 Fuyi Street,  
Fengtai District - Beijing, P.R. China

## Chengdu office

Sedgwick China Co., Ltd.  
Sichuan Branch, Room 1301, Block F,  
Building 2, Huirong Plaza, No. 88,  
Section 3, Jinjiang Road, Jinjiang District,  
Chengdu

## Guangzhou office

Sedgwick China Co., Ltd.  
Guangzhou Branch, Room 1503,  
Zhujiang Building,  
No.15 West Zhujiang Road, Guangzhou

## Nanjing office

Sedgwick China Co., Ltd.  
Nanjing Branch, Room 701,  
Jingfeng Building, No.1698 Shuanglong  
Avenue, Nanjing

## Shenzhen office

Sedgwick China Co., Ltd.  
Shenzhen Branch, Room 16B, Tower B,  
Cedar Building, No.52 Tairan 6th Road,  
Chengongmiao, Futian District, Shenzhen

## Wuhan office

Sedgwick China Co., Ltd.  
Room 504 Unit 2,  
Building 6 Rongqiao Jinjiang,  
No.2 Jianyi Road, Qiaokou District

## Xiamen office

Sedgwick China Co., Ltd.  
Room 1408, No.895 Xia he Road, Xiamen

## Suzhou office

Sedgwick China Co., Ltd.,  
Room 703 #5 Building, No.99 middle  
Yangchenghu Road, Suzhou

## Chongqing office

Sedgwick China Co., Ltd.  
Room 402, Building 3 Zhongyu Duhui  
Shouzhan, No. 18 Jin Shan Road,  
Yu Bei District, Chongqing

## Dalian office

Sedgwick China Co., Ltd.  
Room 1715 Jun'an International,  
No.10 Chengyi Street, Dalian

## Shenyang office

Sedgwick China Co., Ltd.  
Room 242, Building 27 Lijing Apartment,  
No. 108 Yellow River Street(N),  
Yu Hong District, Shenyang

## Tianjin office

Sedgwick China Co., Ltd.  
Room 708, Tower A Zhonghui Mansion,  
lvwei Road, He Bei District, Tianjin

## Dongguan office

Sedgwick China Co., Ltd.  
Room 513, 5th Floor,  
Huanchang Building,  
No. 81, Guansui Road,  
Wanjiang District, Dongguan

## ZhongShan office

Sedgwick China Co., Ltd.  
Room 1512, #1 Building,  
No.82 fifth Zhongshan Road,  
Zhongshan

## Qingdao office

Sedgwick China Co., Ltd.  
Room 501, Unit 6, Building 5,  
E Area Hushan Garden,  
No. 66 Hushan Road,  
Li Cang District, Qingdao

## Zhengzhou office

Sedgwick China Co., Ltd.  
Room 507 #5 building, Fuda garden,  
Daxue Road, Zhengzhou

## Hangzhou office

Sedgwick China Co., Ltd.  
Room 602, #11 builing,  
Zhongxing Apartment,  
Gudun Road, Hangzhou

## Fuzhou office

Sedgwick China Co., Ltd.  
Room 903, #3 building,  
No.8 Linzhou Road, Fuzhou