

Marine investigations

Successful marine investigations require extensive claims expertise and coordination of multiple resources. Our team of surveyors, investigators and adjusters can help. We provide expert services to assist with many types of losses, such as stolen or damaged boats and cargo, and maritime injury claims.

Sedgwick offers an end-to-end solution that includes yacht surveying, adjusting, investigations and claims management. We respond quickly and work closely with clients to define goals and address all issues. We also maintain strong relationships with leading insurance companies and underwriting institutions and their legal counsel. Our team can handle any claim from initial assignment all the way through adjustment – and we keep clients updated throughout the process.

Results-oriented services

Admiralty

Our admiralty work is done on behalf of vessel insurers, adjusters, and the attorneys who represent them, and/or the vessel owners or operators. We handle all types of marine claims including:

- Vessel theft
- Vessel collisions, allisions, groundings, accidents, fires, sinking, physical damage, wreck removal and salvage
- Hull and machinery breakdown or theft
- Marine surveys to assess condition, value and damage
- Passenger and/or crew injuries and deaths
- Missing/lost at sea passengers or crew

In addition, our website (www.stolenboatnotices.com) is specifically designed to assist with the recovery of stolen and missing boats. When thefts are reported, we post notices on the website and email them to hundreds of established contacts worldwide including law enforcement, marinas, fuel stops, salvors and more. We have successfully recovered vessels and missing and stolen cargo in locations across the globe.

Cargo

Our team has a thorough understanding of how cargo moves and an in-depth knowledge of the industry. We assist with claims involving:

- Missing and stolen cargo
- Hijacked shipments and containers
- Damaged shipments
- Short shipments

In addition to the recovery of cargo and merchandise, we can provide recommendations on the best practices to help limit exposure to future theft of in-transit shipments.

Cruise lines

We provide investigation services specifically for the cruise, excursion and yachting industries including:

- Vessel safety audits and shipboard inspections for insurance purposes
- Training for the ship's staff, crew and shore-side personnel on how to respond to ship-related incidents
- Customized accident reporting forms
- Investigations of thefts and other crimes reported aboard ships

Claims management

In addition to adjusting damage claims, our licensed claims adjusters manage maintenance and cure for claims involving the Jones Act and U.S. Longshore and Harbor Workers' Act. These claims have specific regulations that must be adhered to in order to avoid punitive damage suits. When claims occur, we maintain contact with the injured person and keep track of their progress as they recover.

We also carefully review all medical records and adjust medical bills, maximizing savings for insurers and underwriters. Our efficient, attentive handling of these claims often leads to a successful and non-contentious final settlement.

Trademark investigations

With nearly 40 years of experience handling trademark investigations, our efforts on behalf of trademark owners and their attorneys have resulted in hundreds of successful civil and criminal actions. Our services include:

- Investigation and enforcement of intellectual property rights including counterfeit, copyright infringement and unfair competition issues
- Enforcement efforts for trademark owners at large-scale sporting events
- Investigation of local, state and federal criminal operations
- Civil action search-and-seizure operations
- Diversion and parallel shipments
- Seminars for law enforcement and trade groups

Additional services

We also offer a variety of specialized services for clients such as surveillance, witness interviews and recorded statements, financial fraud investigations, photographic services, stolen property investigations, loss prevention audits and due diligence inquiries.

Expertise

Each colleague on our marine investigations team is a state licensed private investigator or dually licensed as an investigator and all-lines claims adjuster. We are bilingual and our colleagues can support communications with Spanish-speaking clients as needed. We also have long-standing relationships with experts who assist us in the claims process including court reporters, interpreters, polygraphists, expert witnesses, salvors and others.

We are here to help

Sedgwick maintains one of the largest and most experienced marine claims operations in the world, offering a wide range of specialized services. With over 200 dedicated marine experts worldwide, we are well-equipped to handle all types of marine claims – and we can assist clients whenever and wherever they need us.

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To learn more about our marine investigation services, contact:

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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)