

Coordinating clinical care and services for prosthetics

In workers' compensation, amputation injuries are the costliest lost time claims, averaging nearly \$100K per claim, and the cost of prosthetics has risen dramatically. Unlike durable medical equipment, such as crutches or wheelchairs, the management of prosthetics is complex. It requires clinical expertise and specialized patient care. The experts in our ancillary care network can help.

Our solution

We offer a unique program designed specifically for the workers' compensation industry. Our network includes the nation's leading prosthetic manufacturers and clinicians. As a part of our early intervention program, prosthetic referrals are assessed to ensure that each device is appropriate based on the injured employee's activity level and recovery status, and the functionality, safety and overall cost.

Our network assists with a wide range of devices including prosthetics for upper and lower extremities, ocular and high-tech prosthetics, bionic technology and cosmetic covers.

Program features include:

- Led by an ABC Certified, licensed prosthetist
- Proactive team of clinicians and highly trained prosthetic specialists
- Extensive national network of providers
- Clinical review triggers embedded in program
- Peer reviews performed at no additional cost
- Lifecare plans including replacement and timelines
- Specialized device training and therapy
- Peer support groups for patients
- Product demonstrations and ongoing patient education

In addition, our program eliminates hidden costs and assures savings. In fact, our clients achieve an average savings of \$11K per referral and an average overall program savings of 35%.

Streamlining the process

We provide injured employees with the most appropriate and economical device based on their unique needs and goals. From the initial evaluation to maintenance and patient education, we streamline the process for the claims team by coordinating all aspects of treatment and rehabilitation for injured employees.

We are here to help

Our goal is to help injured employees get back to work and back to life as quickly and safely as possible. In every step of the recovery process, we work collaboratively with claims professionals, case managers and provider partners to deliver an integrated solution focused on positive outcomes for injured employees and clients.

Easy referral options

Calls are answered directly by intake specialists who process the referral and assign it to a dedicated care coordinator.

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To learn more about our managed care solutions, visit

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