

PROPERTY SOLUTIONS



Under **one** roof



Protecting your interests and restoring property

When a loss occurs, Sedgwick is there with the right resources, right experience and right solutions. We offer the most comprehensive suite of global loss adjusting, engineering, fire investigation, environmental, health and safety and specialty consulting services all under one roof.

Sedgwick's property loss adjusting teams offer global expertise in commercial, residential and specialty risks and markets. We specialize in catastrophic and complex losses, commercial and residential property and contents losses, and provide support services such as building consulting, repair and mitigation, temporary housing, and forensic engineering, environmental and fire investigation solutions. As catastrophes occur, or as other needs arise, we mobilize our resources around the world to quickly respond and help our clients resolve claims and restore their infrastructure and livelihood.

Right resources

The personalized service and responsiveness of a boutique organization, backed by the scale and innovation of the largest loss adjusting company in the world.

Right solutions

No matter the claim or complexity level — from a routine homeowner's claim to a complex catastrophic loss — we expertly manage the entire process with a focus on customer service and transparency.

Right experience

We combine our technical expertise, technology solutions, agile processes and stringent governance standards to deliver industry-leading results for every scenario.



A strong foundation

Our property team in the U.S. boasts 1,500 professionals in more than 200 offices with unparalleled experience handling a wide range of losses.

In addition to Sedgwick's loss adjusters, we have an expansive network of independent field adjusters and inspectors throughout North America.

This team is supported by in-house experts, including forensic engineers and accountants, building construction specialists, inventory and contents specialists, water mitigation experts and environmental consultants. We also offer customized managed repair, restoration and network mitigation services and concierge-level temporary housing support.

Within our major and complex loss team we have specialists who focus entirely on their industry sector, including power, cyber, construction, fine arts/specie, environmental, marine, product liability and retail. These specialists are an integral part of our commitment to clients — access to Sedgwick's depth of resources across the globe to consult with and strategize on complex claims.

1,500

property professionals

200

offices

5,000

field adjusters

2,100+

network of repair solution experts



24/7
experts on call



Largest team of loss
adjusting and specialty
resources in the industry



Able to mobilize our resources
around the world to quickly
respond and help our clients
restore their infrastructure
and livelihood

The right framework

Our property experts assist customers with all types of property claims, from the most complex losses to everyday commercial and residential claims. With a combination of industry-leading property loss adjusting and specialty service offerings, we bring advantages in cost, efficiency and ease for carriers, underwriters and their insureds.



Our service model reduces lag time and hand-offs, leading to more satisfied customers.



We are faster – from call center and desk review to field adjusting and engineering to repairs and restoration.

*Sedgwick saves 59 minutes per file
to authorize services, so on 50,000
claims, we could save you
49,166 hours of work*



Our toolbelt

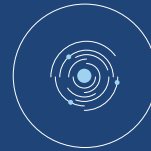
Sedgwick has the necessary tools to manage
all risk and business categories.



BUILDING CONSULTING



BUSINESS INTERRUPTION



CAT RESPONSE



DELEGATED AUTHORITY



FORENSIC ACCOUNTING



**FORENSIC ENGINEERING,
ENVIRONMENTAL + FIRE**



**LOSS ADJUSTING +
CLAIMS ADMINISTRATION**

- Commercial
- Contents
- Domestic + residential
- Major + complex



**REPAIR, RESTORATION
+ MITIGATION**



TEMPORARY HOUSING



**TIME + MATERIAL
SOFTWARE**



VALUATION



Our digital blueprint

Sedgwick is creating a new paradigm in the property loss adjusting and services arena with a seamless customer experience around the globe.

To realize this vision, we have invested heavily in technology to digitize the claims process, leveraging artificial intelligence and machine learning to automate key functions and drive smarter decisions based on our depth of data and historical trends.



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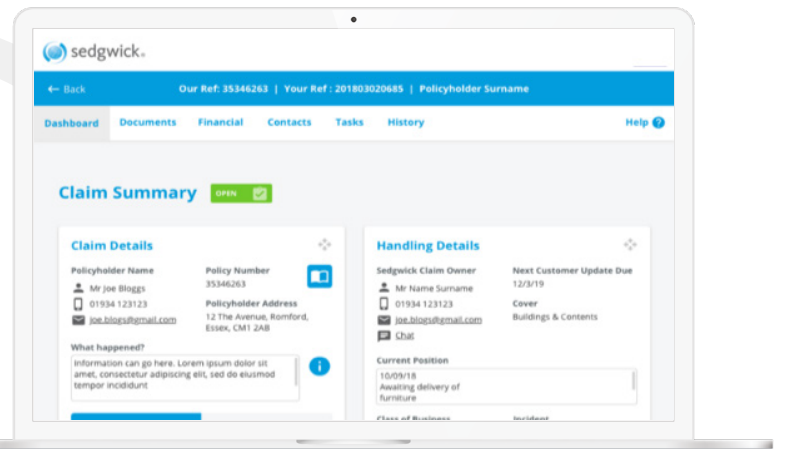


smart.ly

Global view | viaOne global

Our portal provides 24/7 access to real-time claims information; clients can track and analyze claims, run detailed reports and more.

viaOne



Global mobilization | suite of mobile tools

Our mobile technology identifies and assigns the right resource based on location and complexity, and captures and feeds loss details in real time to our claims system.

mysedgwick



Global possibilities | smart.ly

Designed to smartly address a range of high-volume incidents or claim events, smart.ly integrates advanced technology behind the scenes so that the intake process is simple to the end user. Multilingual and available to deploy anywhere in the world, smart.ly can take on a wide range of scenarios.

smart.ly



Built to last

As a leading global provider of technology-enabled risk, benefits and integrated business solutions, Sedgwick takes care of people, property, brands and financial performance for clients and insurance companies around the world. We take a consultative approach to each client relationship, founded on our people first, tech forward and data driven philosophy.

31,000+

colleagues

80

countries

10,500+

clients

98%

client retention

Taking care of people
and organizations
is at the *heart*
of everything we do.



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To learn more about our property solutions visit:
sedgwick.com/solutions/property