

PROPERTY SOLUTIONS



Under **one** roof



Protecting your interests and restoring property

When a loss occurs, Sedgwick is there with the right resources, right experience and right solutions. We offer the most comprehensive suite of loss adjusting, engineering, fire investigation, environmental, health and safety and specialty consulting services all under one roof.

Our property loss adjusting team offers expertise in commercial, residential and specialty risks and markets. We specialize in catastrophic and complex losses, commercial and residential property and contents losses, and provide support services such as building consulting, repair and mitigation, temporary housing, and forensic engineering, environmental and fire investigation solutions. As catastrophes occur, or as other needs arise, we mobilize our resources to quickly respond and help our clients resolve claims and restore their infrastructure and livelihood.

Right resources

The personalized service and responsiveness of a boutique organization, backed by the scale and innovation of the largest loss adjusting company in the world.

Right solutions

No matter the claim or complexity level — from a routine homeowner's claim to a complex catastrophic loss — we expertly manage the entire process with a focus on customer service and transparency.

Right experience

We combine our technical expertise, technology solutions, agile processes and stringent governance standards to deliver industry-leading results for every scenario.



A strong foundation

Our property team in the U.S. boasts 1,500 professionals in more than 200 locations with unparalleled experience handling a wide range of losses.

In addition to Sedgwick's loss adjusters, we have an expansive network of independent field adjusters and inspectors throughout North America.

This team is supported by in-house experts, including forensic engineers and accountants, building construction specialists, inventory and contents specialists, water mitigation experts and environmental consultants. We also offer customized managed repair, restoration and network mitigation services and concierge-level temporary housing support.

Within our major and complex loss team, we have specialists who focus entirely on their industry sector, including power, cyber, construction, fine arts/specie, environmental, marine, product liability and retail. These specialists are an integral part of our commitment to clients — access to Sedgwick's depth of resources across the globe to consult with and strategize on complex claims.

1,500

property professionals

200

locations

5,000

field adjusters

2,100+

network of repair solution experts



Here to help when and where you need us



Largest team of loss adjusting and specialty resources in the industry



Specialized catastrophe solutions and dedicated teams ready to deploy quickly to support clients when disasters occur

The right framework

Our property experts assist customers with all types of property claims, from the most complex losses to everyday commercial and residential claims. With a combination of industry-leading property loss adjusting and specialty service offerings, we bring advantages in cost, efficiency and ease for carriers, underwriters and their insureds.



Our service model reduces lag time and hand-offs, leading to more satisfied customers



We are faster – from call center and desk review to field adjusting and engineering to repairs and restoration

*Sedgwick saves 59 minutes per file
to authorize services, so on 50,000
claims, we could save you
49,166 hours of work*

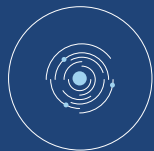


Our toolbelt

Sedgwick has the necessary tools to manage all risk and business categories.



BUILDING CONSULTING



CAT RESPONSE



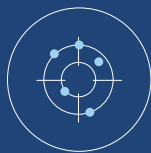
DELEGATED AUTHORITY



FORENSIC ACCOUNTING



**FORENSIC ENGINEERING,
ENVIRONMENTAL + FIRE**



**LOSS ADJUSTING +
CLAIMS ADMINISTRATION**

- Business interruption
- Commercial
- Contents
- Cyber
- Domestic + residential



MAJOR + COMPLEX LOSS



**REPAIR, RESTORATION
+ MITIGATION**



TEMPORARY HOUSING



TIME + MATERIAL SOFTWARE



VALUATIONS

Our digital blueprint

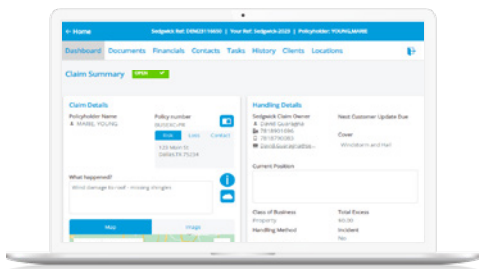
Sedgwick's leading-edge technology for property claims provides a seamless customer experience.

We have invested heavily in technology to digitize the claims process, leveraging artificial intelligence and machine learning to automate key functions and drive smarter decisions based on our depth of data and historical trends.

viaOne

smart.*ly*

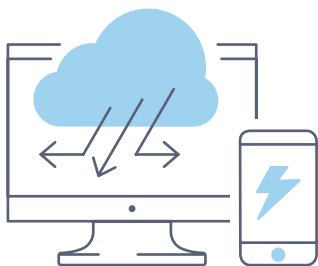
lightning



viaOne

Easy-to-use information hub for clients

- Visibility into all aspects of property claims
- View claim notes, payments, status and reserves
- Alerts triggered by large losses, litigation, reserve changes and other criteria



lightning

Claims tool tailored for field adjusters

With our mobile app, our field adjusters can quickly enter information on property claims and it goes directly into our systems for clients and claims colleagues to access. Lightning helps improve the decision-making process and offers an efficient way for our field adjusters to capture claims details.



smart.ly

Flexible intake and incident management

- Agile, efficient and clever
- Powered by an intelligent decision engine
- Rules-based structure and intuitive scripting
- One platform, endless possibilities, including claim and incident reporting, automated processing for no- or low-touch claims, reporting and resolution of customer service issues, and more

A smarter way to adjudicate residential property claims

Our digital solution, which leverages smart.ly, makes the claims process quick and easy for homeowners who have incurred water or wind damage. It offers simple, web-based intake and fast resolution and payment. Plus, the tool features configurable parameters, scripting and real-time interactions between multiple systems, with the option to enlist an adjuster as needed.

Built to last

As a leading global provider of claims management, loss adjusting and technology-enabled business solutions, Sedgwick takes care of people, property, brands and financial performance for clients and insurance companies around the world. We take a consultative approach to each client relationship, founded on our people first, tech forward and data driven philosophy.

33,000

colleagues

80

countries

10,500+

clients

98%

client retention

Taking care of people
and organizations
is at the *heart*
of everything we do.



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To learn more about our property solutions,
visit sedgwick.com/solutions/property.