



Specialty appraisals for electric vehicles



As the electric vehicle (EV) market continues to grow, there is an increased need for claims management support. Through our tireless dedication to cutting-edge technology and long-standing network of appraisers, Sedgwick is prepared to meet the moment and adapt.

We can handle assignments on a damage appraisal, desk review or photos only basis. We can evaluate the scope of damage, determine necessary repairs and write up complete estimates. If the damage is severe, we will establish the equipment value and obtain salvage bids. Sedgwick also has the expertise to investigate causes and explore subrogation opportunities. We also have experts in catastrophe claims handling.

Dedicated specialists

One of the largest expenses in the repair of EVs relates to the lack of knowledge about the processes and the inability to identify errors and overcharges. While others learn these lessons at the client's expense, our team is already well equipped to handle EV claims and avoid additional risks — whether it requires an understanding of the manufacturer's repair process manuals to hands-on experience within the EV factories and repair collision centers.

Sedgwick has supported several EV manufacturers in the setup of their claims processes and in establishing unique guidelines to handle specialized operations related to repairs. With the redesign of the structure to accommodate large batteries, manufacturers have had to develop new ways to address damages because electric vehicles cannot structurally be repaired in a conventional manner. In fact, repairing EVs with traditional methods can be catastrophic.

Quality control system

Combined with the expertise and experience Sedgwick has in the auto/truck/heavy equipment and specialty vehicle claims management space, we direct each claim through a quality control (QC) system to ensure positive outcomes. Not only do we have a network of dedicated appraisers who are experts in the industry, we back our network with highly qualified, service-oriented colleagues that make it possible to handle large volumes without sacrificing fast cycle times. We also continue to partner with Vale Training to stay up to date on the latest industry best practices.

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To learn more about Sedgwick's electric vehicle claims management services, contact:

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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)