

Field case management

For many types of injuries and illnesses, providing nurse case management services face-to-face can help ensure the best possible outcomes. Our national field case management network offers quality control for clients, streamlines medical care for injured and ill employees and reduces the total cost of risk.

Sedgwick's field case managers attend on-site visits to address concerns and communication issues between providers, employees and employers, complete return to work (RTW) assessments, discuss treatment and disability guidelines with providers, and assist with healing delays. They accompany the injured employee to medical appointments and discuss RTW strategies with the provider based on the employee's functional ability. This in-person collaborative approach leads to the development of reasonable recovery goals, more effective treatment plans and faster RTW.

- Sedgwick offers the largest and most reliable field case management network with 2,500+ field case managers nationwide
- Referrals are reviewed regularly to ensure that the most cost-effective resource is being utilized – task or full field – and that all assignments close in a timely fashion
- Each assignment is graded and scored, allowing us to identify and utilize top performers in the industry
- Cases are assigned to local nurses with the highest scores to ensure the best outcomes

- Our claims management software allows for easy electronic referral and assignments are electronically confirmed within 24 hours
- Notes and updates are documented in our claims system; clients can view claim details using our viaOne suite of tools, which provides secure online access to real-time claims information
- Field case management offers the value added benefit of a 24/7 crisis care hotline for workplace violence and catastrophic events as well as urgent field case management referrals

Our focus

Sedgwick is committed to helping clients maximize the value of their employee care programs, and we continue to look for ways to further enhance our services and provide added benefits. We are focused on ensuring quality services and cost control for clients through cutting-edge programs like our field case management network.

To learn more about our field case management services, contact:

P. 800.625.6588 **E.** sedgwick@sedgwick.com

Our field case management service results

\$6,600
2:1

average savings per full case
net return on investment

\$1,500

average savings per task case

To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)