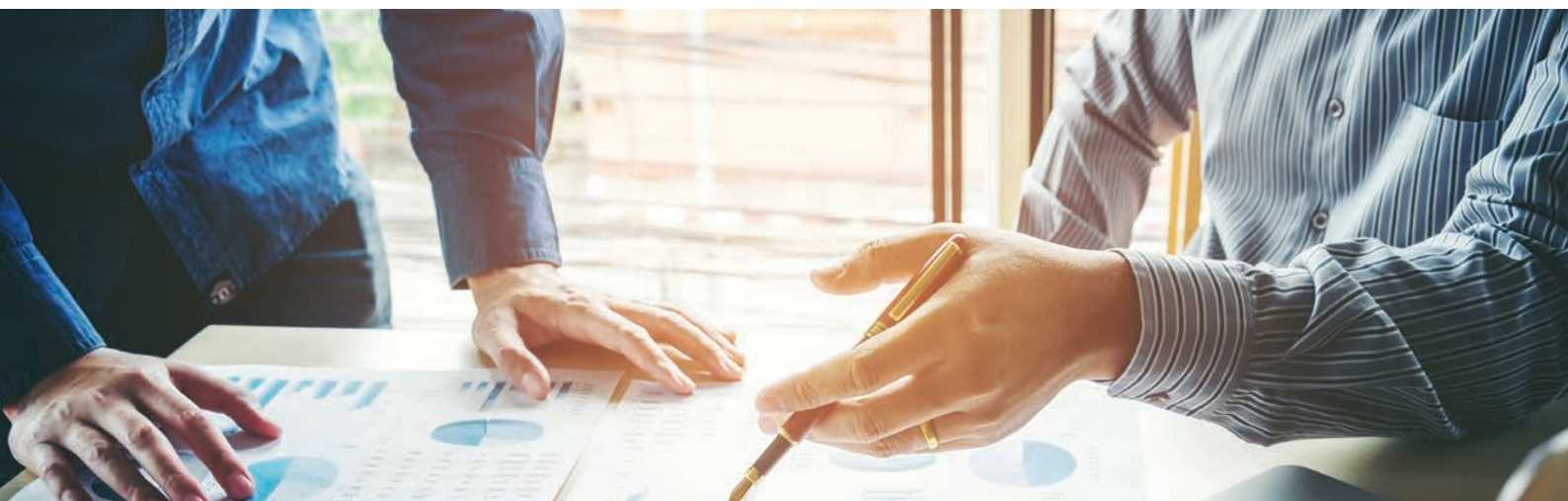




sedgwick®

Third party administration



As the world's largest claims management company, we provide end-to-end claims solutions including; the management of data and payments, whilst understanding local factors, such as, culture, regulation and legislation.

What is third party administration (TPA)?

Third party administration (or TPA) is the outsourcing of claims administration functions, which are traditionally performed by either an insurance company or a self-insured corporate entity.

Our approach

Third party administration engages our highly skilled claims specialists and industry leading technology to provide solutions that are:

Flexible – one solution doesn't work for every business

Engaged – we take the time to understand your business and how you operate

Cost-effective – we reduce claims settlement costs and your operational costs

Empathetic – we are always empathetic to you and your customer's needs

Innovative – we constantly re-evaluate our solutions to maintain the best results

Scalable – with 27,000 colleagues across 900 locations in 65+ countries, we can rapidly up-scale to cover periods of peak demand

Tailored just for you

We provide:

- Your own dedicated hub and account manager
- Flexible notification options
- Full or partial claim outsourcing options
- Domestic and cross-border capability
- The ability to work using your own internal systems



27,000
colleagues



65
countries



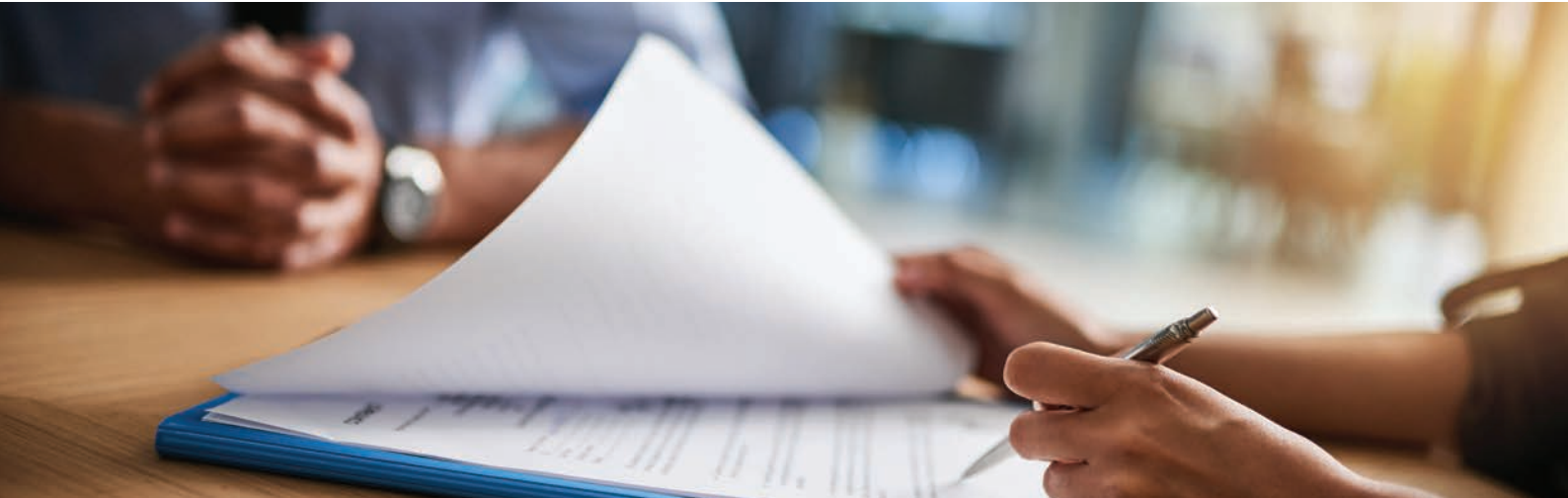
900
offices



65+
languages spoken



4.4 million
claims managed



The Service you need:

We provide TPAsolutions in the following service lines:

- Accident and health
- Medical travel and health assistance
- Travel
- Casualty
- Liability
- Motor
- Property
- Recoveries
- Real estate
- Cyber
- Integrated fraud screening

Why third party administration?

- Cost reduction
- Supporting your brand
- Niche centric
- Valuable data
- Protecting your reputation
- Embedded team
- We listen
- Consistent experience
- Personalised
- Flexible attitude
- Culture of empathy

Information – not just data

Using our in-house, proven technology, we provide:

- Access to electronic claims files
- Meaningful management Information reporting
- Robust and proven technology powered by Sedgwick

For more information on how we can help, please contact:

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