



Auto CAT appraisals

With Sedgwick’s proven and repeatable track record for high performance in tough situations, many carriers across the country look to us for assistance with catastrophes.

Expert appraisals

Our technology solutions seamlessly connect to our highly respected service networks and deliver impressive results to our partners. Our services offer several benefits including:

- Appraisals are completed quickly and accurately
- Automatic and manual audits help reduce severity, oversights and omissions
- Experienced staff field and desk appraisers
- Advanced technology
- A network of more than 1,000 independent appraisers across the United States

Catastrophe management

Our CAT manager oversees all services including dispatch of additional appraisers (if needed), load balancing and customer point of contact. We specialize in hail and flood catastrophe services from individual assignment inspections to 400+ car lots. Our catastrophe management services offer several advantages including:

- A dedicated network of experienced, compassionate field professionals
- Proven performance in difficult and time-sensitive situations
- Fast and efficient field staff deployment
- Centrally monitored resource utilization and workflow management
- On-site field supervisors
- Reporting capabilities
- A wide range of programs – Individual field inspections, multiple vehicle inspections at same location and drive-in inspections

Storm data
Sample figures

Date	Day of storm	Cumulative assignment count	Percent contacted	Percent inspected	Percent returned	Percent completed
04/04/2023	0	1	100%	0%	0%	0%
04/05/2023	1	160	7.5%	8.13%	0%	0%
04/06/2023	2	332	22.59%	9.64%	3.31%	2.71%
04/07/2023	3	398	38.69%	23.87%	8.54%	6.53%
04/08/2023	4	411	65.21%	33.33%	11.19%	6.57%
04/09/2023	5	411	65.45%	38.44%	16.79%	6.57%
04/10/2023	6	412	71.84%	51.21%	34.71%	28.16%

Reporting features

Sedgwick’s CAT reporting offers clients a myriad of benefits, including in-depth storm tracking capabilities in real time, continual visibility into claim volume, cycle time and completed production, as well as an aggregate for yearly CAT volume.

An extension of our clients

With our growing team of staff appraisers and network of 1099 independent appraisers, we become an extension of our clients. For carriers that want to add their own staff field appraisers but have concerns with volume, we can work together to dedicate resources when needed.

To learn more about our auto CAT appraisal solutions, contact:

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To learn more about our integrated and customized solutions, visit SEDGWICK.COM