

When contents losses occur, having an experienced claims team to ensure accuracy and control costs is essential. Sedgwick's contents experts can assist with all types of losses — from small residential claims to the most complicated and expansive commercial losses. Our efficient process enables us to deliver a detailed and accurate inventory, while controlling indemnity payments and claim expenses.

## **Comprehensive services**

We provide adjuster-based contents solutions and support for all types of commercial and residential claims. Our services include:

- · Complex claims adjusting
  - Pack-out management
  - Field capture
  - Application of coverage limitations and exclusions
  - Accurate, in-depth reports
  - Documented pricing, depreciation and replacement cost values
- Person-to-person contents adjusting portal
  - Real-time acquisition of out-of-sight inventories
  - Desktop collaboration, offering digital assistance
- · Pack-out bill review
  - Pack-out invoices reduced 75% of the time
  - Average of 525% return on investment
- National desk audits
  - 30% reduction in the presented replacement
  - Average of over 1000% return on investment
- Expert testimony and appraisal under the policy

## **Key benefits**

Our general adjusters assist with claims of all sizes and develop detailed scopes to help ensure accurate and fair payments. The benefits of our services include:

- Fully documented losses with digital photos and video
- Experience managing multiple vendor pack-outs
- Out-of-sight inventory capture
- Industry-leading cycle times
- Immediate adjuster availability
- Reduced claim payments involving ALE or business interruption
- Centralized pricing and auditing
- Locations throughout the United States

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To learn more about our contents solutions, contact:

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To learn more about our integrated and customized solutions, visit **SEDGWICK.COM**