

Special investigation unit service menu

Businesses rely on Sedgwick for expert claims investigation services. Our special investigation unit (SIU) provides smart, innovative strategies for claims investigation and fraud mitigation including research, field, and fraud assessment services.

Research services

Social media investigation*

Extensive web search to identify a subject's online footprint. Social media platforms and other sites are examined for subject activity. This service also includes database findings for criminal and civil records and professional affiliations.

Canvassing services

Search of up to 15 medical facilities in a specific geographical area to determine the subject's medical treatment history and identify potential pre-existing injuries. Search types include medical, pharmacy canvass and facility/gym canvass. Medical records can be obtained upon request.

Claims inquiry*

ISO search conducted by SSN, name, DOB, and state to identify injury or property claims associated with the subject.

Smart plus investigation

A combination of our social media investigation, medical canvassing and claims inquiry. Results identify a subject's online footprint, treatment history at local hospitals and pharmacies (15 facilities), and prior claims history. Medical records can be obtained upon request.

Comprehensive background

Extensive social media investigation and data searches to develop a comprehensive background on the subject. Data searches include identity verification, claim history, civil and criminal court records (federal and up to three counties), financial records, and professional and employment affiliations. Driving history and license plate recognition are also included.

Social media monitoring

Weekly status checks of social media sites identified during social media investigation for four consecutive weeks.

Criminal and civil records check*

Search of federal and one county records by subject for a seven-year period. Civil records identify lawsuits naming the subject as a plaintiff or defendant, and bankruptcy filings and judgments. Criminal records are searched to identify felony and misdemeanor charges, and incarceration records.

Business check*

Extensive search to identify assets related to a business and its owner, including motor vehicle registrations, property ownership, watercraft, and aircraft. This service also includes financial and business records searches, civil court cases, bankruptcies, mortgages, liens, and judgments.



Skip trace/individual locate

Location of a subject, witness or contact through various Internet and public record resources. Local sources such as neighbors, associates or relatives may also be contacted.

Asset check*

Extensive search to identify subject assets including motor vehicle registrations, property ownership, watercraft, and aircraft. It also includes searches of financial and business records from civil court cases, bankruptcies, mortgages, liens, and judgments.

Outdoor sportsperson license check

Database search and direct contact with the state's department of natural resources to determine if the subject holds any active or expired hunting, fishing, or sportsman licenses.

Driving record check*

Search with the State Department of Motor Vehicles to obtain the subject's license information and driving record (MVR) when available by state.

Employment check*

Search of state business records, UCC filings, professional licenses, and database employment information. This also includes a brief online search for potential employment information.

Employment verification

Direct contact with a particular employer to verify the subject's employment status at the location. Please note: A pretext will be used unless we receive instructions otherwise.

Records request

Requests to obtain specific documentation. Examples include:

- Medical records
- Police reports
- Death certificates
- Autopsy reports
- Court records
- Insurance information
- Social media video copies
- Vehicle title histories
- Auto insurance check
- Date of birth (DOB) and social security number (SSN) requests
- Vehicle information by plate, VIN, or owner name
- Carfax reports

SSN death check

An online obituary search along with a Social Security Death Index search.

*This service is also included in the comprehensive background report

Field services

Surveillance

Discreet observation and video documentation of a subject's activities. Service includes an investigative report, photos, and video highlights. A pre-surveillance effort to identify changes in the subject's address history, vehicle registration and online presence will be conducted on all requests where more than six months had lapsed since the last investigation effort.

Unmanned surveillance

Discreet observation and video documentation of a subject's activities utilizing an on-site stationary device. Service includes desktop analysis of the location to determine viability prior to deployment of the device, investigative report, photos, and video highlights. A pre-surveillance effort to identify changes in the subject's address history, vehicle registration and online presence will be conducted on all requests where more than six months had lapsed since the last investigation effort.

Field investigations

Service includes AOE/COE investigations, recorded statements, accident scene investigations, courtroom testimony, and other customized field investigations. Associated statement translation and transcription services are available.

Alive and well check

Scheduled or unscheduled face-to-face interview with the subject to assess the current status of the injury or disability, ongoing medical treatment, medication, and restrictions. Photos of the subject and residence are provided when possible. When appropriate, a recorded virtual interview may be attempted as an alternative to a physical field visit.

Activity check

Field efforts to assess the subject's level of activity and employment potential. It includes discreet inquiries of neighbors regarding the subject's activities and other relevant information. A description and photos of the subject's residence, vehicles present and neighborhood are provided. If the subject should become active during these efforts, surveillance efforts will be initiated.



Assessment services

Suspect file review

Includes a claim file review, a red flag assessment and recommendations to the examiner for an appropriate action plan on suspect claims. For claims reaching a state fraud-filing threshold, this service includes preparation and submission of a state fraud referral to the appropriate state and local jurisdictional agencies and collaboration with the agency to monitor the progress and outcome of each referral.

To learn more about our SIU services, contact:

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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)