

Dutch Caribbean CAT Team

Ready to Respond



The Dutch Caribbean is situated in an area where natural disasters occur regularly, particularly hurricanes, which have the potential to cause a high degree of damage. Our CAT team located in the Dutch Caribbean can help:

Ready to respond

Given the extensive damage caused by such catastrophic occurrences, Sedgwick has a CAT team on permanent stand-by ready to respond. This team consists of local loss adjusters from Sedgwick Dutch Caribbean, Sedgwick Netherlands and Sedgwick marine who are experienced in, and prepared for, such calamities. We can limit the damage and effectively and efficiently process the losses sustained.

Protocols and priorities

In order to respond quickly and adequately to a disaster we have protocols in place that are regularly updated. Numerous facilities such as transportation and communications are arranged beforehand so we can respond in a co-ordinated, professional and efficient manner.

Affected areas are often closed by the authorities and/or difficult to reach. Our CAT team members have a government-issued ID that provides authorised and priority access to all means of transport to the affected area.

Our team can mobilise quickly and efficiently. Our mobilisation planning also ensures priority access from airlines and with providers of other means of transport.

From our experience we know that communication is very important in the early stages after a disaster has occurred. Our team is equipped with a satellite phone enabling us to be reached wherever and whenever needed.

Guaranteed facilities

Because of our years of experience with large-scale calamities, we have fine-tuned our organisation and suppliers.

We have the following facilities available:

- A guarantee of local 'hurricane proof' quarters
- Offices with 'self-supporting' supplies including electric appliances and means of communication
- A guarantee of transport including sufficient fuel reserves
- Local means of communication independent of existing (mobile or solid) infrastructure
- Satellite phone

Global solutions.
Local expertise.

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Claims handling aimed at large volumes

When dealing with disasters there are many issues that need urgent attention in a short period of time.

Our administrative organisation is set-up to handle large volumes of claims. We have a set protocol to manage claims records and we are able to issue reports in a number of different formats. We provide a timely response with effective reporting.

The benefits for you and your clients

- In the event of a potential disaster, core members of our CAT Team are already in situ.
- You have a guaranteed capacity of experienced experts. We are experienced in all segments and trades, from private and personal to large industrial losses including CAR, marine, personal injury, property and pleasure craft.
- We have local adjusters in Curaçao; we are able to use the resources of our global network of 27,000 colleagues spread over 65 countries and over 900 offices.
- Besides Dutch, the loss adjusters in our CAT Team speak English, Spanish and Papiamentu
- The loss adjusters have knowledge of local laws and customs

More information

To register claims by email:
CAT@dc.sedgwick.com

To report losses by telephone:
+ 599 9 461 43 08
+ 31 (0)88 286 64 64

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Up to date plans are ready and facilities have been arranged in advance for the co-ordinated, professional and efficient handling of all types of claims

