

# Major Property

## New Zealand



# Major Property

Sedgwick employs many of New Zealand's most experienced chartered loss adjusters and industry professionals. When a large property loss occurs, we draw upon our multi-disciplinary capabilities in areas such as accounting, engineering and building consultancy, to ensure you have the right team for the job.

Property losses are often thought of as being losses to buildings, however, they also include losses to fittings, contents, stock, plant, machinery and other assets.

Major and complex property losses can have widespread effects, but our experience in efficiently managing such losses can greatly limit this impact.

Through regular communication with all stakeholders, we aim to identify and resolve all critical issues and have the business operating as soon as possible.

## Our approach

**The right team** – Our experienced, multi-disciplined team has outstanding technical expertise and industry knowledge, enabling us to provide practical advice and real solutions to you and your clients.

**Responsiveness** – Through advanced planning and the utilisation of Sedgwick's global network, we are able to quickly mobilise experts and drive the business recovery process, irrespective of the challenges faced.

**Managing costs** – We develop practical solutions that enable businesses to safely resume operations quickly, therefore, containing costs.

**Proactive loss management** – Our proactive and collaborative approach considers all stakeholders with one common goal – the successful resolution of the claim in the shortest time frame possible – irrespective of circumstances.

**Client focus** – Our success is based on understanding our clients' needs and meeting these consistently and seamlessly.

**Integrity and trust** – These are essential elements of our relationships, giving our clients confidence that when they appoint Sedgwick they have the right team for the job.

**Making money flow** - Understanding a claim's cash-flow needs and ensuring progress payments are made in a timely manner is critical to ensuring that the policy's promise is seen as being delivered.

## Our capability

- Automotive
- Consumer products
- Education
- Electronic
- Financial
- Gaming
- Government
- Hospitality
- Industrial
- Infrastructure
- Manufacturing
- Rail
- Retail
- Transport

For more information on how we can help, please contact:

### Leon Briggs

Head of Major Property  
and National Chief Adjuster



M +64 21 879 788

E [leon.briggs@nz.sedgwick.com](mailto:leon.briggs@nz.sedgwick.com)





## Biographies



### Leon Briggs

BCA (Hons) CA FCILA (UK) FCLA  
ANZIIF (Fellow) CIP

#### Head of Major Property and National Chief Adjuster

#### Wellington

M +64 21 879 788

E leon.briggs@nz.sedgwick.com

Leon has over 30 years' experience in the industry, including 25 years of adjusting and accounting experience in New Zealand, Australia and the United States.

As National Chief Adjuster, Leon is responsible for overseeing all major losses within Sedgwick. He leads many significant property losses and has handled over \$1.5bn of losses arising from the Christchurch earthquakes.

As well as being a business interruption expert, Leon is also regularly engaged as an expert accounting witness on both property and construction matters, for both civil and criminal proceedings.



### Andrew Bone

Dip CILA (UK) Dip CII (UK)

#### Loss Adjuster

#### Auckland

M +64 21 729 223

E andrew.bone@nz.sedgwick.com

Andrew has worked in the insurance industry since 1998, with the majority of his career gained in the UK.

During his career, Andrew has worked for various insurance organisations and law firms in both the UK and New Zealand, managing a variety of losses ranging from property damage through to serious injury, fraud and liability claims.

Andrew joined the MCL Global division in 2018 as part of the protégé scheme.



### Christopher Hayes

ACII ACILA (UK)

#### Chartered Loss Adjuster

#### Auckland

M +64 27 503 0401

E christopher.hayes@nz.sedgwick.com

Christopher transitioned to loss adjusting in 1991 after eight years in commercial underwriting. Over the years he has handled large and complex losses across property and casualty classes of business in Europe and North Africa.

Christopher relocated to New Zealand in 2011 to work on claims arising from the Christchurch and Kaikoura earthquakes. Christopher became part of the Auckland MCL Global division in 2017 as a specialist property adjuster.



**Daniel Norrie**

Dip Bus Dip Mgmt AICLA  
ANZIIF (Snr Assoc)

**Chartered Loss Adjuster**

**Auckland**

M +64 21 999 215  
E daniel.norrie@nz.sedgwick.com

Daniel has over 17 years' experience as a loss adjuster, six of those spent as a branch manager. He has handled a variety of domestic and commercial events, including a number of multi-million dollar claims.



**Kurt Taylor**

BBS

**Loss Adjuster**

**Auckland**

M +64 27 807 7476  
E kurt.taylor@nz.sedgwick.com

Kurt is an experienced general adjuster with over seven years' in the insurance industry, including four years as a loss adjuster.

Kurt has handled a broad range of property, liability and construction claims, developing his technical knowledge and skill, with a focus on achieving a positive resolution for all parties involved.

Kurt joined the MCL Global division in 2018, as a major property protégé.



## Biographies



### Mark Crosby

Dip Bus (Loss Adjust) ACLA  
ANZIIF (Snr Assoc)

#### Chartered Loss Adjuster

##### Tauranga

M +64 21 906 773

E mark.crosby@nz.sedgwick.com

Mark joined Sedgwick in 1993 and has spent the majority of his loss adjusting career, over 20 years, working on major and complex losses throughout New Zealand, Australia and the Pacific Islands.

For the last few years, Mark has primarily focussed on significant infrastructure and local government asset claims.

Mark has held various mentor and regional leadership roles throughout his career and has lead several major loss or catastrophe response teams.



### Mike Collins

#### Loss Adjuster

##### Hamilton

M +64 21 979 682

E mike.collins@nz.sedgwick.com

Mike is an accomplished property adjuster with nearly 30 years' experience. He specialises in adjusting domestic and commercial earthquake and major property claims.

He is regarded as an expert in his field and has assisted with the development and implementation of nationally recognised initiatives, to address the assessment and settlement of complex, multiple ownership residential property claims arising from the Canterbury earthquakes.

Mike has previous management experience and is currently the Northern Region mentor for landslip claims.



### Tim Stephenson

BSc

#### Loss Adjuster

#### Napier

M +64 21 222 4117

E tim.stephenson@nz.sedgwick.com

Tim has more than 25 years' experience in the insurance industry, which includes over 20 years as a loss adjuster.

Tim specialises and has a particular interest in the reinstatement of heritage buildings.



### Mark Taylor

ANZIIF (Snr Assoc) ACLA NZCAD

#### Chartered Loss Adjuster

#### Wellington

M +64 21 509 212

E mark.taylor@nz.sedgwick.com

Mark is a qualified architectural draughtsman (NZCAD) and has 20 years' loss adjusting experience, mainly managing major property and construction claims.

Mark specialises in construction-related claims, with a specific interest in building design and the associated liability, construction techniques and compliance.

Mark is the mentor for building, contract works and material damage claims in the Central Region and often mentors national claims.



### Kyle Mayfield

BSCCE MEng CMEngNZ PE(USA)

#### Structural Engineering Loss Adjuster

#### Wellington

M +64 21 221 8614

E kyle.mayfield@nz.sedgwick.com

Kyle comes from a structural engineering background, with two years' experience as a design engineer, and seven years of experience as a forensic engineer. As a forensic engineer, Kyle evaluated and determined repairs for buildings that have been damaged by earthquakes, hurricanes, hail, fire, and vehicular impact. His responsibilities primarily consisted of investigating, documenting, analysing, and determining the extent and severity of the property damage.

In 2020, Kyle joined Sedgwick's MCL Global division as part of the protégé scheme.

## Biographies



### Luke Bardsley

ANZIIF (Snr Assoc) CIP ACLA

**Chartered Loss Adjuster**

#### Wellington

M +64 27 591 6313

E [luke.bardsley@nz.sedgwick.com](mailto:luke.bardsley@nz.sedgwick.com)

Luke joined Sedgwick in 2011 and has worked in the Christchurch, Palmerston North and Wellington branches, specialising in property losses. Luke's experience includes larger commercial losses to contract work and liability claims.

Luke has responded to numerous catastrophe events across New Zealand, Australia and the UK.

Luke joined the MCL Global division in 2020 as a major property protégé.



### Andrew Jameson

BCom ACLA ANZIIF (Snr Assoc)

**Chartered Loss Adjuster**

#### Christchurch

M +64 21 320 224

E [andrew.jameson@nz.sedgwick.com](mailto:andrew.jameson@nz.sedgwick.com)

Andrew has over 35 years' experience specialising in major property and financial loss claims.

Andrew provides accurate quantum adjustment of physical and financial loss suffered by the claimant, particularly those relating to large material damage and consequential loss.



### Dave Walker

ACII FCILA (UK) FUEDI-ELAE

**Chartered Loss Adjuster**

#### Christchurch

M +64 27 550 7037

E [dave.walker@nz.sedgwick.com](mailto:dave.walker@nz.sedgwick.com)

Dave has more than 30 years of loss adjusting experience.

Much of his career was spent in the United Kingdom, where he was integral to the national management of the major and complex loss division.

Dave has always been an operational adjuster at heart and has a broad range of experience handling major losses in diverse industry sectors.



sedgwick®



## Biographies



### Gary Hurle

ACII ACILA (UK)

**Chartered Loss Adjuster**

#### Christchurch

M +64 27 467 7964

E [gary.hurle@nz.sedgwick.com](mailto:gary.hurle@nz.sedgwick.com)

Gary has nearly 20 years' insurance industry experience, adjusting major and complex property and construction claims throughout New Zealand, the United Kingdom and the Middle East.

In 2011 Gary relocated to New Zealand, becoming involved in some of the largest property claims from the Christchurch earthquakes.



### Jay Kuntawala

ANZIIF (Snr Assoc) ACLA

**Chartered Loss Adjuster**

#### Christchurch

M +64 21 079 5469

E [jay.kuntawala@nz.sedgwick.com](mailto:jay.kuntawala@nz.sedgwick.com)

Jay is a Chartered Loss Adjuster with nearly ten years' insurance experience, including six years as a property adjuster.

Jay joined the MCL Global division in 2018 as part of the protégé scheme and works closely with senior adjusters to further refine and develop his adjusting skills.

His previous insurance experience includes working as a claims case manager, specialising in the handling and resolution of property insurance claims in both domestic and commercial lines.



### Richard Paulin

LLB FCLA ANZIIF (Snr Assoc)

**Chartered Loss Adjuster**

#### Invercargill

M +64 21 747 015

E [richard.paulin@nz.sedgwick.com](mailto:richard.paulin@nz.sedgwick.com)

Richard has a law degree and nearly 40 years' experience as a loss adjuster, specialising in material damage and liability claims.

Richard has had significant involvement in adjusting major and complex material damage claims arising from natural disasters, including floods, wind-storms and earthquakes.



Global solutions.  
Local expertise.