



Marine and  
transportation  
**claims solutions**

ASIA

## MARINE AND CLAIMS SOLUTIONS

# Global marine and transportation claims services.

*The marine and transportation industries are central to the global economy and our daily lives. Food, medical supplies, clothing, and many other types of cargo are transported around the world every day. If losses occur, they need to be handled quickly. Our dedicated claims experts can help.*

*Sedgwick has the expertise to manage all types of marine and transportation claims from large, complex losses to low cost/high frequency claims.*



### Our own surveyors for fast service that is globally compliant

Our experts are on the ground in over 65 countries – a team of marine professionals with expertise in local laws, practices and customs related to marine claims. They work to achieve the best outcomes for our clients and their customers – fast.

### One of the largest, most experienced teams in the market

With more than 210 dedicated marine and transportation experts worldwide, our professional expertise is unmatched, and we are well-equipped to handle your claims. Our adjusters and surveyors have more than 25 years of experience in marine and transportation claims management. Through our global network of specialists, we can quickly assemble the right people in the right place to support any claim.

### Global marine app to find us faster

Our app is a fast and easy gateway into our comprehensive range of services. It offers access to our worldwide network of marine experts, and you can submit a claim directly from your phone. We list our marine specialists in a searchable format with contact information and the claims submission function goes straight to the right team.

### Technology for more cost-effective surveys

Our video adjusting capability allows adjusters to conduct remote surveys and view or record losses from their desktop, reducing the need for on-site inspections.

### Dedicated 24/7 marine hubs – there when you need us

We are changing the way marine claims are handled with our dedicated third party administration hubs in Europe and the United States. Our specialists manage all aspects of cargo- and marine-related claims from their desktops, providing clients with cost savings, access to new technology and consolidated management information. Our hubs are available 24/7 and our team can assist with every step in the process – from first notice of loss to settlement and pursuit of recoveries.

### Specialized cargo services

Container losses come in all shapes and sizes, such as losses involving fire damage or materials falling overboard. We have extensive experience managing container losses across the globe and our dedicated team will establish the extent and cause of the damages. We also provide project cargo and warranty services, which include assessing the suitability of the cargo, vessel and handling gear at the start of an operation. We bring together our team's global expertise to ensure the highest standards of pre-risk loss control.

# In-depth knowledge of the marine and transportation claims industry

*We understand all aspects of marine and transportation claims and our expertise is available for you and your clients. Our team works with the insurance market, legal and logistics professionals, carriers and traders, and P&I clubs.*

## OUR SERVICES

- Cargo
  - Project cargo and warranty
  - Container casualty
- Liability
  - Carriers' liability/inland marine
  - P&I
  - Ports and terminals
- Technical/nautical
  - Hull/machinery/land-based equipment
  - Nautical surveys
  - Vessel Condition survey
  - Warehouse survey
  - Yacht practices
- Investigations
  - Special investigations
  - Risk management
- Third party administration
  - Claims management
  - Remote surveys
  - Subrogation/recovery

### Where you'll find us

We have a global presence with teams in many locations worldwide. No matter where, when or what your need, Sedgwick can assist.

## MARINE SERVICES



Adjusters and surveyors with **25 years'** experience in marine and transportation claims management.



65 countries with a local presence **offering expertise** in local law, practices and customs related to marine and transportation claims.



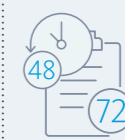
210+ surveyors and marine/transportation experts worldwide ensuring **fast, responsive coverage anywhere.**



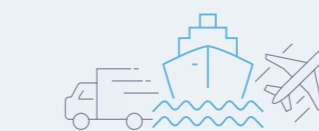
Up to 22% of paid claims can be **recovered through subrogation.**



Find the nearest expert or submit claims through **our unique app.**



**Fast, consistent, quality** service field reporting completed within 48 hours and preliminary survey reports within 72 hours.



All forms of cargo transportation **water, land and air.**



Dedicated surveying team creating **consistency, open communication and faster turnaround** compared to competitors that outsource.



*Sedgwick maintains one of the largest and most experienced marine claims operations in the industry and we offer efficient, competitive, consistent service capabilities.*



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