

Return to work solutions

When an employee is injured on the job, our goal is to ensure they get back to work as safely and quickly as possible. Early intervention by our return to work (RTW) specialists can make all the difference.

The longer an injured employee is off work, the greater the likelihood they will never return to work. Research has shown that after 12 weeks off work, 50% of employees do not return. This number continues to increase, with nearly 98% of injured employees never returning to work at the one-year mark. This makes early intervention and RTW programs essential to ensuring positive claim outcomes.

Uniquely qualified to meet RTW challenges

Our experts are specially trained to facilitate the RTW process. They focus on the work environment and the injured employee's functional abilities rather than limitations. Their expertise in workers' compensation, disability and absence management makes them uniquely qualified to handle work placement challenges.

Our services

We create customized RTW programs to meet each client's needs. To facilitate a safe and healthy return to work, our experts provide the following services:

- Early RTW intervention for non-complex medical claims
- Case management for all scenarios including those involving functional and environmental job-related challenges
- Interactive process meetings via telephone to document discussions about reasonable accommodations

- Capture and track metrics such as ROI and outcome summaries
- Review and analyze functional job descriptions to identify opportunities for accommodations
- RTW service additions to increase placement opportunities
- Complete and submit required jurisdictional forms
- Evaluate existing RTW policies (claim and non-claim related), and assist with non-occupational accommodation recommendations to ensure consistency in the overall accommodations process
- On-site job analysis on full and modified tasks
- Determine if an ergonomic evaluation is appropriate and coordinate the referral
- Transitional work placement program (through not-for-profit organizations)

Sedgwick's results:

33% reduction in medical incurred

60% reduction in indemnity incurred

58% reduction in expense incurred

Leveraging our team's expertise



Key advantages

Our return to work solutions offer advantages for employers and injured employees:

- Our services help reduce lost time and increase productivity
- We provide an individualized plan and a liaison to assist with every step
- Our team is focused on rehabilitation and return to work

We are here to help

Working together with treating providers, our RTW specialists help employers understand restrictions, durations and modified or light duty jobs. Our integrated managed care solutions streamline the process and help injured employees return to work and life as quickly and safely as possible.

To learn more about our RTW services, contact:

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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)