



# Surge staffing solutions

*Helping insurance carriers manage property, auto liability and physical damage claims.*

In today's insurance market, companies must stay flexible and be able to respond to changes quickly. When an unexpected surge in claim volume occurs, it can cause staffing resource issues and service challenges. Sedgwick can help. Our surge staffing solutions for property, auto liability and physical damage claims help insurance carriers manage increased claim volumes and ensure seamless services for clients and policyholders.

## Designed to meet your unique needs

Whether you need colleagues for short-term or long-term assignments, we can quickly ramp up and provide the resources needed to manage the workload — no matter the size. We offer temporary support for various positions including desk adjusters, supervisors and managers, and administrative staff — helping you handle surge claim volumes and improve the customer experience.



Large pool of experienced claims professionals



Licensing and skill sets aligned with your needs



Flexible solutions for all your workloads



Available in all time zones nationwide

## Extensive resources to keep you moving forward

Based on your requirements, we can provide property, auto liability and physical damage claims professionals licensed in multiple states and regions. Temporary colleagues across all U.S. time zones are available to ensure greater efficiency in the claims handling process. In addition, our innovative technology and communications enables us to deliver manager training remotely or on site.

## Making an impact

One national carrier had a growing number claims and not enough trained adjusters to manage them. Sedgwick was able to provide 25 full-time claims colleagues and deliver training within 15 business days. We expanded this to include 100 claims colleagues within 60 days and nearly 200 colleagues within 90 days, helping the carrier manage their claims volume and maintain high quality service for policyholders.

To learn more about our surge staffing services, contact:

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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)