

Ancillary care network

After an employee is injured, they may need assistance with various aspects of their medical treatment, such as scheduling home healthcare, finding a wheelchair or getting to an appointment. Coordinating with multiple service providers can be overwhelming. Our ancillary care team can help.

Through our national network of more than 40,000 credentialed providers and suppliers, we offer a wide array of ancillary services ensuring injured employees receive appropriate and cost-effective products and services in a timely manner. Our in-house care coordinators assist with scheduling and provide oversight for all services including:

Dental

- Injury assessment and treatment
- Peer review and IME

Durable medical equipment (DME)

- Purchase and rental
- Custom rehab equipment
- Electrotherapy products
- Medical supplies
- Post-op recovery products
- Orthotics and prosthetics
- Hearing aids

Home health and complex care

- RN, LPN, high tech nursing and aides
- Home infusion and respiratory therapies

- In-home physical and occupational therapies
- Discharge planning
- Catastrophic care
- Post-acute care

Language

- Certified and legal translation
- 250+ languages
- American Sign Language
- In-person, telephonic and virtual interpretation
- Document translation

Modifications

- Home, vehicle, workplace

Transportation

- Advanced and basic life support
- Ambulatory, wheelchair, stretcher, air lift, train
- Rideshare
- Taxi services
- Hotel accommodations

Caring for injured employees

When your employees need these services, our claims examiners can make referrals within our claims management system or contact our ancillary care team. We provide a 48-hour scheduling guarantee for all services, and we schedule the same day or the next day for urgent requests. In fact, 99.7% of orders are placed within one day.

Our care coordinators and examiners work together to support the injured employee's needs, manage their expectations, and move claims toward closure as quickly and carefully as possible.

Valuable benefits

Selecting a service provider in our ancillary care network offers additional benefits including:

- Secure data exchange for personally identifiable information
- Seamless connectivity for our examiners
- Competitive pricing

Managing care and cost

By providing high quality ancillary support, we make it easy to carry out employee treatment plans while controlling costs. We have negotiated rates with our large network of ancillary service providers to help clients save on medical costs, while expediting employee access to care.

Savings results:

Our clients save an average of 32% through our national ancillary care network.

35% DME

31% Home health

30% Language and transportation

Data-driven approach

We provide clients with access to the data that means the most to them, so they can make informed decisions. With our reports on utilization, cost and service delivery, clients have the information they need, when they need it.



We are here to help

Sedgwick's ancillary care solutions provide employers with cost-effective products and services that help ensure their injured employees receive quality care. Our dedicated care coordinators offer concierge-level support and connect employees with best-in-class services to help them on the road to recovery.

To learn more about our ancillary care network, contact:

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To learn more about our managed care solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)