

Ancillary care services

After an employee is injured, they may need assistance with various aspects of their medical treatment, such as scheduling home health, finding a wheelchair or getting to an appointment. Coordinating with multiple service providers can be overwhelming. Our ancillary care team can help.

Through our national network of more than 40,000 credentialed providers and suppliers, we offer a wide array of ancillary services ensuring injured employees receive appropriate and cost-effective products and services in a timely manner. Our in-house care coordinators assist with scheduling and provide oversight for all services including:

- Durable medical equipment (DMEPOS)
 - Custom/power mobility
 - Audiology services and hearing aids
 - Orthotics and prosthetics
 - Home and vehicle modifications
 - Medical supplies
- Home health (RN/LPN/HHA)
 - Catastrophic and complex care
 - Discharge planning
 - High-tech nursing
 - In-home physical, occupational and speech therapy
- Diagnostic imaging
 - MRI
 - CT and bone scans
 - EMG/NCV
 - X-rays
 - Arthrograms
 - Bone density studies
- Positron emission tomography (PET)
- Fluoroscopy
- Myelography
- Mammography
- Age of injury analysis
- Ultrasounds
- Translation and language
 - Certified and legal interpretation
 - 250 languages including American Sign Language
 - Virtual, telephonic and in person
- Transportation and travel support
 - Automobile, such as rideshare, car and taxi services
 - Hotel accommodations
 - Advanced life support
 - Train
 - Wheelchair

Caring for injured employees

We provide a 48-hour scheduling guarantee for all services, and we schedule the same day or the next day for urgent requests. In fact, 99.7% of orders are placed within one day. Our care coordinators support the injured employee's needs and help manage their expectations.

Valuable benefits

Selecting a service provider in our ancillary care network offers additional benefits including:

- Secure data exchange for personally identifiable information
- Competitive pricing, saving clients an average of 36% last year

Managing care and cost

By providing high quality ancillary support, we make it easy to carry out employee treatment plans while controlling costs. We have negotiated rates with our large network of ancillary service providers to help clients save on medical costs, while expediting employee access to care.

Our data-driven approach

We provide clients with access to the data that means the most to them, so they can make informed decisions. With our reports on utilization, cost and service delivery, clients have the information they need, when they need it.

We are here to help

Our ancillary care solutions provide employers with cost-effective products and services that help ensure their injured employees receive quality care. Our dedicated care coordinators offer concierge-level support and connect employees with best-in-class services to help them on the road to recovery.

Solutions to fit your needs

When workplace injuries or illnesses occur, we are here to help. We offer flexible services that streamline the managed care process and make your job easier. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for your employees. And that means better outcomes for you.

To learn more about our ancillary care services or to send us a referral, please contact:

P. 866.888.6724 **E.** referrals@sedgwick.com

To learn about our managed care solutions, visit

[SEDGWICK.COM/MANAGED-CARE-SOLUTIONS](https://www.sedgwick.com/managed-care-solutions)