



Food

New Zealand



Food



Our team of food loss specialists have extensive experience in areas such as; agriculture, horticulture, aquaculture, accounting, law, engineering, packaging, marine/transit, food technology, operations and marketing, allowing them to efficiently handle all food related losses.

Our approach

The right team – Our experienced, multi-disciplined team have outstanding technical expertise and industry knowledge, enabling us to provide practical advice and real solutions to you and your clients.

Responsiveness – With the support of Sedgwick's global network, we are able to rapidly respond to any loss situation.

Proactive loss management – Our proactive and collaborative approach considers all stakeholders with one common goal – the successful resolution of the claim, in the shortest possible timeframe – irrespective of circumstances.

Client focus – Our success is based on understanding our clients' needs and meeting these consistently and seamlessly.

Integrity and trust – These are essential elements of our relationships, giving our clients confidence that when they appoint Sedgwick they have the right team for the job.

Our capability

- Insurance claims
- Under excess losses
- Liability investigation and determination
- Self-insured funds
- Surveying
- Recoveries from responsible parties
- Crisis management with 24/7 crisis line e.g. production recall



65
countries



27,000
colleagues

For more information on how we can help, please contact:

Stephen Kay
Head of Food and
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Biographies



Stephen Kay

ANZIIF (Fellow) FCLA, BTech (Food Hons) PG Cert (Insurance Law) Grad Dip (Ops Mgmt)

Head of Food and Executive Adjuster

Auckland

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Stephen is a qualified food technologist with more than 15 years' experience in the food industry. His previous roles include; food technologist, production manager and operations manager.

He has spent the last 18 years investigating large and technical liability, contamination and product claims throughout the world.

Stephen is the national mentor for crop, dairy, food and wine claims.



Biographies



Brodie Stopforth

BEng, PMP

Loss Adjuster

Auckland

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Brodie is a qualified engineer and certified project manager.

Brodie's previous experience includes 12 years of designing and building food and pharmaceutical plants throughout Asia-Pacific. Brodie has delivered projects in the dairy, nutritional, brewing, and consumer goods industries for global blue-chip clients and understands the industries' engineering, GMP, and HACCP requirements.



Stuart Macky

ACLA ANZIIF (Snr Assoc)

Chartered Loss Adjuster and Marine Surveyor

Auckland

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Stuart has over 35 years' experience, including roles in claims management and over 25 years as a senior loss adjuster and marine surveyor.

He specialises in claims involving transport and logistics and has extensive knowledge of risk management requirements and processes for the safe transport and storage of food products.

Stuart has been involved with claims for several of New Zealand's primary industry manufacturers and distributors "from field to market".



Mark Crosby

Dip Bus (Loss Adjust) ACLA
ANZIIF (Snr Assoc)

Chartered Loss Adjuster

Tauranga

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Mark has over 20 years' loss adjusting experience handling major and complex losses.

Mark has experience with a variety of significant food claims, including contamination and recall in the dairy and kiwifruit industries.



Tim Stephenson

BSc

Loss Adjuster

Napier

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Tim has more than 25 years' experience in the insurance industry, which includes over 20 years as a loss adjuster.

Tim has worked in the Hawke's Bay area for a number of years, where he has specialised in product liability, contamination and recall claims in the horticulture/agriculture and viticulture industries.



Biographies



Leon Briggs
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ANZIIF (Fellow)

National Chief Adjuster

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Leon has almost 30 years' experience in the insurance industry.

He is a specialist in business interruption and major property losses as well as dairy and food contamination claims.



Dave Walker
ACII FCILA (UK) FUEDI-ELAE

Chartered Loss Adjuster

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Dave has more than 30 years' loss adjusting experience and has been an integral part of the major and complex loss division in the UK for the majority of his career.

Dave has always been an operational adjuster at heart, utilising his agricultural experience when handling rural and food industry losses.

He has been instrumental in handling losses involving; commercial grain drying and storage facilities, animal feedstuffs, seed failure, fire damage to chicken hatcheries and grain contamination.







Global solutions.
Local expertise.