

# Strategic claims resolution services

## for Hurricane Ian losses

After a weather disaster like Hurricane Ian, coordinating repairs while working to resolve property claims can be overwhelming. Our strategic claims resolution services can help. We offer customized repair and settlement solutions to assist clients and their policyholders impacted by Hurricane Ian.

### Appraisal and umpiring services

Our appraisal and umpiring team includes experienced adjusters who have appraised more than 4,500 cases and umpired over 500 disputes. They have the specialized skills needed to help reach fair and appropriate resolutions.

Be strategic and proactive. Take advantage of the appraisal process when applicable to:

- Limit litigation
- Ensure accurate settlements

### Coordinating expert repair services

We offer managed repair, restoration and mitigation services through our network of certified local, regional and national contractors. Our team will provide a competitive estimate that ensures quicker start and completion times. The key benefits of our services include:

- Iron Clad Warranty™ – The strongest in the industry
- We guarantee the contractor's warranty on labor and workmanship
  - Roofs, siding and gutters – 5 years for replacements and 1 year for repairs
  - General contracting – 3 years for replacements and repairs
- Concierge program provides a single point of contact for guidance through repairs
- Mitigation bill review services ensure charges are fair and accurate based on loss and standard industry/regional pricing



### Claims settlement expertise

Reaching an equitable claim settlement when multiple parties are involved can be a daunting task. With higher than normal pending claim counts, an examiner's availability is significantly limited. In addition, the more often an examiner handles a particular file, the more labor hours are consumed and capacity is reduced even further.

Our team's expertise with all types of claims can be an invaluable asset to help expedite claims resolutions and ensure fair, accurate outcomes. Our experience working with attorneys and public adjusters to encourage settlement discussions and manage negotiations can help streamline the process.

To learn more about our strategic claims resolution services, contact:

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*To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)*