

# Pharmacy solutions

Medications prescribed for workplace injuries can present serious safety issues. Without careful oversight, they can often lead to long-term dependency and abuse. Our pharmacy solutions help control the use of these drugs with an approach that puts the injured employee's health and safety first.

## Balancing quality care with cost control

At almost a quarter of overall pharmacy spend, opioids are one of the highest-cost therapeutic categories for workers' compensation injuries. Our strategic solutions help clients address the growing problem of escalating pharmacy costs and potential opioid abuse.

Our pharmacy utilization review services are an important part of our overall care management strategy. Sedgwick's specialty pharmacy nurses, pharmacists and doctors work to ensure that prescribing patterns are in line with evidence-based guidelines and that employees are receiving optimal therapy to facilitate their recovery.

Our expert clinical team is dedicated to controlling medication misuse and abuse by working in collaboration with the examiners, providers and pharmacy benefit managers to address high risk

medications and identify adverse drug trends. This dedication helps drive superior claims results by reducing costs and litigation, improving timeliness in claims handling and promoting early return to work.

Our highly skilled colleagues have the necessary expertise related to drug safety protocols to identify potential problems and they contact providers to recommend alternate therapies when appropriate.

Key features:

- Aggressive management to address claims with dangerous medication issues
- Prevention of chronic and dependency issues before they start
- Targeted interventions to mitigate spend

## Our pharmacy program results

**35%** of prescriptions requiring utilization review were negotiated, denied or withdrawn

**4:1** net return on investment

**65K** scripts avoided

Our pharmacy program is restoring lives by helping injured workers achieve a safe, healthy recovery through intervention, weaning, pain management support and drug safety education. Since the program's inception, more than 97,000 opioid scripts have been avoided. The ripple effect on families, friends, businesses and communities is profound.

## Pharmacy utilization review

- Supported by our specialty pharmacy utilization review clinical team
- Services include the capability to address medications from written requests and at the point of sale with quick turnaround

## Marijuana review

- Specialized clinical and compliance resource team that ensures any requests for medical marijuana undergo the appropriate review
- Review of case specific and outlying clinical issues when a doctor recommends marijuana for an injured worker
- Provides detailed and thorough clinical explanation to the claims examiner of marijuana's adverse effects on the injured worker as it relates to the specific case

## Solutions to fit your needs

When workplace injuries or illnesses occur, we are here to help. We offer flexible services that streamline the managed care process and make your job easier. By providing the right care and coordination solutions – from clinical case management to networks and support – along with the best treatment and cost oversight, we're driving better outcomes for your employees. And that means better outcomes for you.

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To learn more about our independent pharmacy solutions, contact:

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*To learn more about our managed care solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)*

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