



# Property solutions

*Organizations need expert claims advice and effective programs to ensure optimal results when property losses occur. Sedgwick has the experience, flexibility and industry expertise to assist customers with all types of property claims – and our adjusters are dedicated to providing consistent, high-quality service.*

We offer the widest range of property claims services to meet our clients' needs. Our team has the knowledge and ability to take on the most complex commercial losses and the capacity to handle everyday business and residential claims. Regardless of size or scope, our mission is to get the policyholder back to pre-loss status quickly and smoothly.

## Commercial property claims

Sedgwick brings a multi-disciplinary approach to all commercial property risks including buildings, stock, fixtures and fittings, and business interruption. We take ownership of every claim from beginning to end. Our top priority is to assess all potential impacts a loss may have. We work with our clients to control financial exposure from the outset.

## Major and complex losses

We have significant experience handling large, complex losses for businesses of all sizes in the U.S. and internationally. Our main focus is to get the business “back in business” as quickly and efficiently as possible. Our adjusters respond rapidly, manage and monitor the loss effectively, and ensure our customers have the information they require.

## Service line and industry expertise

Our adjusters have experience working with various types of claims including:

### Service lines

- Boiler and machinery
- Builder's risk
- Business interruption
- Earthquake
- Equipment breakdown
- Habitational
- Heavy equipment
- Jeweler's block
- Product recall

### Industry sectors

- Agriculture and farming
- Aviation
- Churches and non-profit organizations
- Construction and engineering
- Educational institutions
- Environmental and pollution
- Food service and hospitality
- Industrial and manufacturing
- Medical and healthcare
- Power generation (traditional/renewable)
- Public entities and municipalities
- Retail and wholesale
- Technology and cyber
- Telecommunications
- Warehousing and distribution



## Key advantages

- Technical and business expertise in every major industry sector
- Long-standing, valuable relationships
  - Insurers/markets
  - Brokers
  - Corporate and public risk managers
- Unequaled global network of branch/service locations
- Dedicated account managers
  - Available 24/7
  - Coordinate program oversight
  - Establish, monitor and enforce service standards
  - Hold stewardship meetings
- Advanced, proprietary claims system
  - User-friendly
  - Customizable
  - Ad hoc reporting
  - Accurate and meaningful reports
- 24-hour First Notice of Loss claims reporting and response
- Experience maximizing salvage and subrogation opportunities
- Pre-loss planning and process coordination

## Residential property claims

We have resources throughout the country to assist with homeowner claims. With more than 220 branch locations covering all 50 states, our adjusters are able to respond quickly to assist our clients and their policyholders with property claims resulting from fire, water and storm damage. We also have a large direct repair network with more than 2,200 certified contractors from coast to coast.

## We are here to help

Our dedicated adjusters stand ready to help clients manage and resolve claims. We are committed to providing high-quality service and consistent communication to help drive the best possible outcomes.

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To learn more about our property solutions, contact:

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*To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)*