



PROFESSIONAL LIABILITY

Self-administered services

Even the most successful self-administered programs need support to meet their ongoing professional liability claims and risk management needs. We work together with clients, helping them expand existing capabilities, control costs and reduce risks.

Auditing

Auditing services play a vital role in the financial credibility of a self-administered program. Compliance is of critical importance to carriers, boards of directors and external auditors. We have the knowledge and expertise to ensure your company's compliance needs are met.

Our auditing services include:

- Reserve certifications to meet various internal and external demands
- Operational best practices audits for quality assurance requirements

Nurse investigations

Located in 33 offices throughout the country, our nurse investigators have clinical and claims experience in all specialties and offer industry-specific expertise. Our investigation services provide an unbiased approach to ensure best-case claim resolution.

Sedgwick's nurse investigation solutions include:

- Obtaining, reviewing and summarizing all pertinent medical records to develop an analysis of liability, causation and damages
- Negotiating claims to reach a successful resolution
- Conducting on-site or telephonic investigations and interviews with involved parties

Healthcare risk management

We recognize that many self-administered programs face staffing restraints due to financial considerations. Sedgwick can fill these voids when they occur by providing experienced resources to supplement your existing program or bridge a gap when faced with a staffing need.

We offer clinical risk management solutions to assist with key areas including:

- Clinical assessments
- Quality improvement
- Patient safety
- Leadership
- Simulation training
- Professional development
- Temporary staffing
- TeamSTEPPS® training

MMSEA Section 111 reporting

We can meet your company's Medicare MMSEA Section 111 reporting requirements with our proprietary query and reporting solution. Using our internal systems and resources provides complete control over data, enhancing data integrity, security and quality. Our system includes an interface directly to the Centers for Medicare and Medicaid Services (CMS), passing query and claims data and supporting return interchange of data back from CMS to our claims system.





Administration and support

We also provide additional services that can enhance your program and improve cost efficiency including:

- Banking and client fund management
- Loss run maintenance
- Mediation and trial attendance, corporate trial representative for closed or divested locations
- Temporary staffing to cover open internal positions during periods of leave or turnover
- State and jurisdictional reporting including MMSEA Section 111 and NPDB reporting
- Incident tracking through our state-of-the-art risk management information system
- Excess carrier reporting

To learn more about our professional liability services for self-administered programs, contact:

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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)