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ADALink®

Managing the legal requirements associated with employee accommodations under the Americans with Disabilities Act (ADA), Pregnant Workers' Fairness Act (PWFA), state-specific programs and employer authorized leaves can be challenging. Sedgwick's web-based software application, ADALink[®], guides employers through the complex interactive process efficiently and helps improve compliance.

Features

- Automates the ADA interactive process
- Documents essential job functions
- Generates template letters
- Provides follow-up reminders
- Tracks receipt of key documents
- Maintains history and transcripts of interactions
- Records details about work modifications
- Outlines accommodation decisions

Benefits

- Ensures consistent management of the interactive process
- Improves compliance, which minimizes the risk of EEOC investigations and employee lawsuits
- Significantly reduces administrative time and burden
- Provides a comprehensive record of all employee and other process-related interactions
- Allows employees and managers to request and view the status of accommodations in the self-service portal

Why choose Sedgwick?

- Proprietary, web-based software and advanced technology features
- Experts with in-depth experience and industry knowledge
- State-of-the-art software as a service (SaaS) offering that can be easily configured to meet each employer's needs
- Millions of employee accommodations administered on ADALink since 2013
- Our cloud-based application, LeaveLink, helps employers expedite requests, administer leaves and track insurance premiums

