



Auto and heavy equipment appraisals



Sedgwick is the industry leader in high quality auto and heavy equipment appraisal solutions in the United States. Through our tireless dedication to cutting-edge technology, long-standing network of more than 1,000 independent appraisers and a team of staff appraisers, we offer comprehensive coverage for all your claims needs.

What makes us different?

Our mission is to offer high quality, fast appraisal services nationwide while adding value by leveraging advanced technology. Our customizable workflows and processes are unmatched by competitors. We collaborated with many industry leaders to formulate our workflows and processes with the end user in mind. We deliver a superior, consistent product and support it with a world-class customer experience.

Expert appraisals

Our technology solutions seamlessly connect to our highly respected service networks and deliver impressive results to our partners. Our services offer several benefits including:

- Appraisals are completed quickly and accurately
 - Contact is made within one business day of the initial assignment
 - Inspections are scheduled within 24 hours based on availability
 - Completed inspection reports are delivered within one business day (for auto)
- No additional supplement billing
- Automatic and manual audits help reduce severity, oversights and omissions
- Experienced staff and advanced technology work in unison to maximize cost-effective parts

Industry-leading contractor network

In addition to a team of staff field and desk appraisers, Sedgwick has built a network of more than 1,000 independent appraisers across the United States.

We reward top-performing appraisers and do not use a franchisor/franchisee business model. The requirements for the 1099 appraisers in our network include the following:

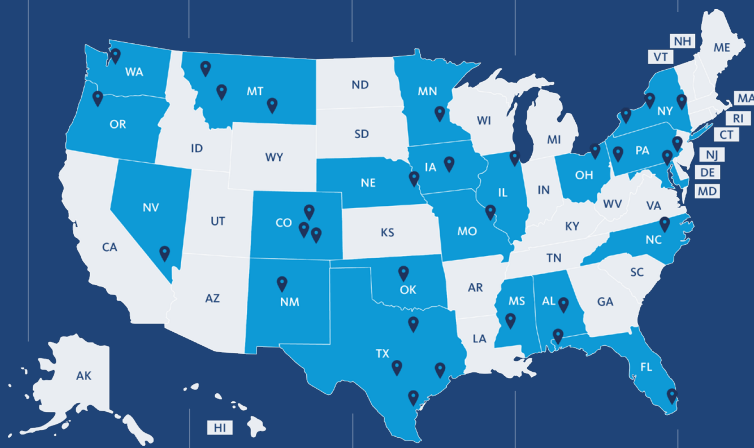
- Minimum requirements – 1099 with tax ID, InsuraState license (if applicable) and state license (if applicable)
- Preferred requirements (mandatory in most locations) – ASE and I-CAR certifications, a minimum of three years in business and a minimum of five years of experience

Pilot programs

We are committed to earning every client's business through our pilot programs. These programs are easy to start and can be set up within 72 hours. Our people are simply our greatest resources and work closely with our partners to deliver an exceptional experience every time.

Network management services

Sedgwick also offers network management services for existing appraisal networks of all sizes. Our management team is comprised of proven industry professionals with extensive experience leading large, complex claim teams for many respected insurers. Key benefits for appraisers and carriers include:



Expert auto appraisal coverage from coast to coast

Our team of field staff appraisers is here to help.

Appraiser benefits

- No contractual commitments
- Opportunity to receive assignments from many carriers
- Fast and accurate payments via EFT
- Simple, user-friendly claims management platform and mobile app

Carrier benefits

- Network administration cost savings
- Single point of contact
- Access to our call center
- Efficient and cost-effective triage methodology of claims
- Complete access to our network with no staff shortage
- Periodic audits on appraiser's product and service
- Countless reporting capabilities

Catastrophe management

With our proven and repeatable track record for high performance in tough situations, many carriers across the country look to us for assistance with catastrophes. Our CAT manager oversees all services including dispatch of additional appraisers (if needed), load balancing and customer point of contact. We specialize in hail and flood catastrophe services from individual assignment inspections to 400+ car lots. Our catastrophe management services offer several advantages including:

- A dedicated network of experienced, compassionate field professionals
- Proven performance in difficult and time-sensitive situations
- Fast and efficient field staff deployment

- Centrally monitored resource utilization and workflow management
- On-site field supervisors
- Reporting capabilities
- A wide range of programs – Individual field inspections, multiple vehicle inspections at same location and drive-in inspections

Focusing on quality

Because our services are tailored for each client, our colleagues work together to ensure the proper information is submitted for each file. Our knowledgeable quality control team reviews each estimate for correct labor times, repair versus replace issues, total loss details and overall accuracy.

Our goal is to ensure the work product we produce is something we are proud to send to our clients. As a leader in the industry, Sedgwick offers outstanding customer service, extensive experience and quick, accurate estimates for our clients.

An extension of our clients

With our growing team of staff appraisers and network of 1099 independent appraisers, we become an extension of our clients. For carriers that want to add their own staff field appraisers but have concerns with volume, we can work together to dedicate resources when needed.

To learn more about our appraisal solutions, contact:

P. 800.625.6588 **E.** sedgwick@sedgwick.com

To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)