

Temperature screenings and support

Sedgwick understands the importance of protecting employees who are currently delivering essential services and those returning to the workplace as businesses take steps to resume operations. To reduce the risk of spreading COVID-19, we can provide on-site and telehealth options for workplace temperature screenings as one measure of care.

Our services are delivered or supported by Sedgwick's clinicians or clinical partners, which may include home health aides, licensed practical nurses or registered nurses who are also trained in infectious disease management. Services are customizable based on client preferences, such as specialty and expertise of clinical resources, telehealth versus on-site, pre- and mid-shift options, number of resources provided and the level and complexity of interaction during screenings.

Screening criteria

In accordance with the guidelines from the Centers for Disease Control and Prevention (CDC), we recommend that employers advise their workforce to remain home and notify their supervisor if they have symptoms related to COVID-19 (e.g., fever, cough or shortness of breath). In addition, employees who are well, but who live with a symptomatic person are encouraged to contact their supervisor prior to reporting to work. Employees who report to work with a fever of 100.4° or higher will be advised to return home and contact their healthcare provider, as needed. Employees with a fever or COVID-19 symptoms should not return to work until they meet the criteria for discontinuing isolation.

On-site services

Sedgwick's clinicians can perform pre-shift temperature screenings at the employer's facilities. Initial screenings take approximately one minute per employee. The screening guidelines include the following:

- If the employee's temperature is below the CDC recommended screening threshold, the employee is allowed to enter the facility
- If the employee has a fever of 100.4° or higher, a clinician will ask a short series of questions to determine if the employee has other COVID-19 symptoms and make a recommendation regarding admitting the employee to the workplace

We recommend having a minimum of two clinicians at each location to facilitate services and address employee questions. Selection of on-site resources is based on credentials, jurisdiction and availability.

Telehealth services

Our expert telehealth services are provided in locations where Sedgwick's on-site clinicians or clinical partners are not available or in situations where employers designate staff members to act as on-site coordinators to facilitate screenings. Coordinators will set up screening locations with appropriate distancing to allow for employee privacy and organize screenings according to a predetermined workflow.



Sedgwick's clinicians will host the screenings using an online video feed through an iPad, laptop or monitor with camera capability. They will have the ability to capture images through the video feed or work in tandem with client resources to complete the screenings. In addition to supporting remote services, Sedgwick can provide training for the client's staff, which would include instructions, signage for the screening site and the steps to take if an employee has a fever of 100.4° or above.

Our temperature screenings and support solutions are available a la carte or combined with other back-to-business services that Sedgwick offers. To learn more, contact:

P. 844.997.1892 (weekdays, 8am to 8pm Eastern)

E. backtobusiness@sedgwick.com

*To learn more about our Temperature screenings
and support, visit [SEDGWICK.COM](https://www.sedgwick.com)*
