

mySedgwick

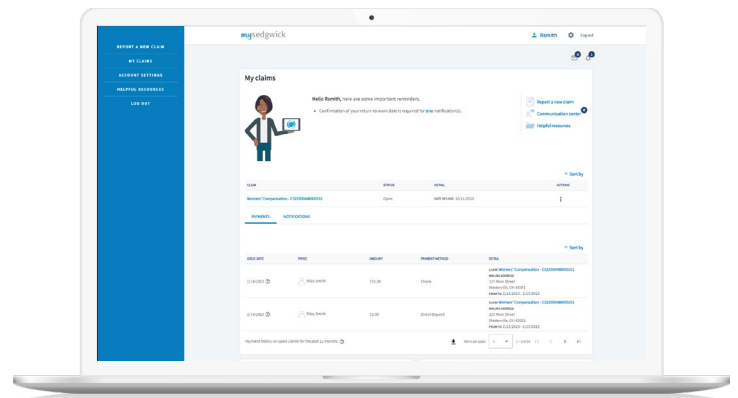


Our self-service tool, mySedgwick, offers clients and consumers convenient, secure online access to real-time claims information, along with configurable features and communication options to meet their needs.

A virtual guide through the claims process

With mySedgwick, consumers can report new claims, view data and payment status, easily update information, and keep the process moving forward.

Intake capabilities are available for workers' compensation, disability, leave, general liability and auto claims. The intake feature offers users a fast, efficient way to report claims and helps minimize the inconvenience of an unexpected incident, particularly after business hours. Users can securely upload documents, communicate with a Sedgwick professional, manage payment and communication preferences, and more.



The mySedgwick tool includes:

- A user-friendly graphical interface with click-and-go action buttons
- Dashboard summaries highlighting notifications and important reminders
- Claims progress tracker
- A learning center with helpful resources, including answers to frequently asked questions and explainer videos to guide users through the claims process; they are available in English, Spanish and English with subtitles
- A responsive design that adapts to any device and offers full functionality on computers, tablets or smartphones



Tailored features

With mySedgwick, clients can access specific information and resources for multiple claim types.

Workers' compensation

Employees with workers' compensation claims can search for a provider, see when claim payments are due to them, and view the pharmacy card. Designated users can also access case management and medical bill review details, and report items such as return to work dates.

Disability and leave

Employers can view employee absences and the reasons for each, leave balances and related plans and policies. Employees with disability claims can see payment dates and the authorized amounts. Supervisors and employees also have the ability to view benefits and report intermittent absences.

General liability and auto

Consumers can view payments related to their claims. They can also manage and confirm updates, which will automatically feed into our claims system.

An ideal digital experience

The intuitive features of mySedgwick guide users through the claims process and help to drive faster resolution.

Sedgwick has been offering superior claims management solutions for more than 50 years, and we are dedicated to providing advanced technology and tools like mySedgwick to meet consumers' and clients' needs.



To learn more about mySedgwick, contact:

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