



EXPERT SPOTLIGHT



Elizabeth M. Witten

Managing Principal, Large and Complex Loss

MEMORABLE EXPERIENCE

I once made a drain line from a client's turkey baster and flex tubing from my truck to prevent flood waters from a tropical storm from flooding their basement, which was filled with high-end artwork and antiques. As a scientist and industrial hygienist, it's important to not only be cognizant of your surroundings, but also to be able to think on your feet and embrace creativity. Proactive problem solving requires developing a habit of constantly evaluating situations to identify potential problems (environmental or otherwise), and creating quick, effective solutions. By considering all possible risks, we can implement preventive measures and minimize the chances of additional damage, even if it's with a turkey baster and some flex tubing.

A NOTE ABOUT LARGE LOSSES

A large loss is not defined strictly in terms of the dollar amount of the claim, but also by the total effect on the damaged business. This means that even a small business can experience a large loss if the damage is extensive enough to halt operations and cause financial loss from business disruption.

Facing a significant loss requires a meticulous and urgent approach. Our certified professionals thoroughly assess the damage, considering structural integrity, safety hazards, types of environmental concerns, and the extent of the affected areas. We work closely with trusted contractors, suppliers, architects, engineers, and leverage our collective expertise, existing partnerships and organizational structure to dynamically respond with the necessary resources.

CARING COUNTS

I show that caring counts by asking open-ended questions and practicing active listening. You can learn a lot while also creating a bond of trust and understanding. Active listening isn't just hearing what a client, colleague, friend or family member is saying — it's engaging with the information, processing it deeply, and responding thoughtfully.

“By fostering an environment where people feel comfortable voicing their concerns or sharing their ideas, you create an opportunity to communicate and collaborate effectively, no matter the subject.”

*Based in Atlanta, Georgia,
covering the entire U.S.*



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**25 YEARS OF
INDUSTRY EXPERIENCE**

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**Environmental, industrial
hygiene, health and safety,
and other forensic services**