Our engineering loss adjusters have proven industry experience in presenting innovative, technical solutions in an understandable manner, to aid in the claims handling process.

Our engineering loss adjusters are highly experienced in implementing innovative solutions to mitigate losses.

Our experts engage all stakeholders to minimise the risk of disputes and ensure production is safely resumed as quickly as possible.

Our approach
The right team – Our engineering loss adjusters work closely with our heavy motor team, enabling us to quickly respond to any machinery failure nationwide.

Responsiveness – With the support of Sedgwick’s global network, we are able to quickly mobilise experts and drive the business recovery process, irrespective of the challenges faced.

Managing costs – We develop practical solutions that enable businesses to safely resume operations quickly, therefore, containing costs.

Proactive loss management – Our proactive and collaborative approach considers all stakeholders with one common goal – the successful resolution of the claim in the shortest time frame possible – irrespective of circumstances.

Client focus – Our success is based on understanding our clients’ needs and meeting these consistently and seamlessly.

Integrity and trust – These are essential elements of our relationships, giving our clients confidence that when they appoint Sedgwick they have the right team for the job.

Our capability
- Aviation
- Cause investigation
- Electrical and communication systems
- Engineering peer review
- Heavy equipment
- Litigation support
- Machinery breakdown
- Plant and machinery
- Power generation
- Professional indemnity loss
- Railway/Rolling stock

For more information on how we can help, please contact:

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Branch network

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Biographies

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BSc (Hons) CEng MICE ACILA (UK)  
Head of Engineering, Chartered Civil Engineer and Chartered Loss Adjuster  
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Michael leads our engineering team and is a chartered UK civil engineer and chartered loss adjuster.

Prior to relocating to New Zealand in 2015, Michael worked as a loss adjuster in the UK for 23 years. He specialises in the field of construction and civil engineering claims, with experience in mechanical breakdown, heavy plant, water treatment and rolling stock losses.

Simon Marshall  
SRL ANZIIF (Assoc) CIP  
Loss Adjuster  
Auckland  
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Simon comes from a marine background, working for engineering service providers, where he was responsible for the testing and maintenance of cranes and lifting equipment. Additionally, Simon has engineering experience operating a number of shipboard systems at sea.

In 2016, Simon transitioned to the insurance industry. He worked as a senior claims handler for a major insurer prior to joining the MCL Global division in 2018 as part of our protégé scheme.

Aidan Fitzgerald  
BEng (Marine & Plant) IEngMIMarEST  
Marine Surveyor & Engineering Adjuster  
Auckland  
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Aidan comes from a marine background and is an Incorporated Member of the Institute of Marine Engineers with 12 years' experience, working on bulk cargo and commercial ships in the oil and gas industries.

As a Senior Marine Engineer, he managed the maintenance, operation, inspection and repairs of a wide range of shipboard engineering systems including:

- Diesel and gas engines
- Power production
- Gas generation
- Hydraulics and pneumatics
- Refrigeration
- Air conditioning
- Cranes and lifting equipment
- Fresh water production and treatment
- Pumps
- Fire detection and extinguishing systems.
Biographies

Brodie Stopforth
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Brodie is a qualified mechanical engineer; with 12 years’ experience designing, repairing and constructing manufacturing plants for blue-chip goods producers across the Asia-Pacific region. As an engineering lead, Brodie managed the design, repair and installation of:

- Manufacturing process equipment
- Utilities equipment and piping
- HVAC systems
- Fire protection and extinguishing systems
- Structural works
- Architectural works

Russell Field
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Russell is a qualified aircraft maintenance engineer with over 30 years’ adjusting experience in New Zealand and Africa. Russell has diverse mechanical engineering experience, which is applied to all facets of machinery breakdown claims, including gas turbines and heavy plant losses.

Russell’s aeronautical experience has been applied to aviation losses involving micro-light aircraft and commercial airline heavy transport, flight safety and aircraft accident investigation.

As a company recognised expert, Russell mentors other adjusters in the field of mechanical engineering losses.
Global solutions.
Local expertise.